

1254740

Registered provider: South West Childcare Services Ltd

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

This children's home is part of a small organisation located in the South West of England.

The children's home is registered to provide care and accommodation for two children who may have emotional and/or behavioural difficulties.

Inspection date: 30 January 2018

Judgement at last inspection: Outstanding

Date of last inspection: 17 October 2017

Enforcement action since last inspection:

None

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged outstanding at the last full inspection.
At the interim inspection, Ofsted judges that it has sustained effectiveness.

Leaders and managers ensure that when children move from this home they do so in a planned and positive way. One child successfully moved into a semi-independent home. Staff continue to maintain regular contact with the child and provide support that has ensured that the child's needs have been at the centre of the care plan. Another child has moved back to live with their family. The manager has continued to support this arrangement through regular contact and visits to the family home. Both children continue to make progress and are proud of their achievements.

Leaders and managers have ensured that children coming to live in this home have a

positive experience of moving in. Children are welcomed by staff who demonstrate warmth and nurture. The children's individual needs, wishes and feelings are taken into account, helping them to feel cared for and safe.

Leaders and managers ensure that relationships between the children and the staff are based on good communication and positive interactions. Children are empowered to make the right choices. Relationships are built on mutual trust and respect. This approach to care results in a calm household where children make positive choices and can be proud of their achievements.

Children benefit from living in a home that presents as a regular family home. It does not stand out as being different from the other homes close by. This is important to the children. They said that they do not see this as their house, they see it as their home, and they really love living here.

Leaders and managers ensure that the children receive exceptional care and unconditional affection from the staff. Children benefit from regular hugs and praise. This approach supports their emotional well-being effectively and enables them to hold aspirations about their futures.

The registered individuals have not ensured that reports completed by the independent visitor have been shared by them with the appropriate agencies including Ofsted. This has not impacted on the care that children receive, but it has prevented other agencies from having regular independent information about the care provided to children.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
17/10/2017	Full	Outstanding

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>44: Independent person: visits and reports</p> <p>(7) The independent person must provide a copy of the independent person's report to—</p> <p>(a) HMCI;</p> <p>(b) upon request, the local authority for the area in which the home is located;</p> <p>(c) the placing authorities of children.</p>	01/04/2018

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1254740

Provision sub-type: Children's home

Registered provider: South West Childcare Services Ltd

Registered provider address: 46 Durnford Street, First Floor Flat, Plymouth, Devon PL1 3QN

Responsible individual: Angela Glynn

Registered manager: Stacy-Ann Parry

Inspector

Tracey Ledder, social care inspector

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