

Complaint about childcare provision

123119/C315145

Date: 22/02/2018

Summary of complaint

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 18 May 2017 and 3 January 2018 we received concerns that this provider was not meeting some of these requirements. We have served a Welfare Requirements Notice. This is a legal notice that requires the provider to take the actions below within the timescales set out.

ensure that information about staff qualifications, the identity checks and vetting processes that have been completed; including the Disclosure Barring Service check reference number, the date a check was obtained and details of who obtained it is completed for all staff

ensure that procedures for checking disqualification by association are in place and adhered to

ensure that a referral is made to the Disclosure and Barring Service where a member of staff is dismissed (or would have been, had the person not left the setting first) because they have harmed a child or put a child at risk of harm

ensure the written record of accidents is precisely recorded with sufficient detail

ensure that staff adhere to the risk assessment, in particular in relation to the use of nursery equipment.

On 12 February 2018, we visited the provider and found that they had taken appropriate action to meet the requirements. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information on how we deal with complaints about providers, please view the *Early years compliance handbook* which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted