

# 1245572

**Horizon Care And Education Group Limited**

Monitoring visit

Inspected under the social care common inspection framework

## **Information about this children's home**

This home is registered to provide care and accommodation for up to four children or young people who have emotional and/or behavioural problems. The home is privately owned and run.

**Inspection date:** 23 January 2018

## **This monitoring visit**

This visit was carried out to investigate information received that suggests there may be a breach of regulations. No judgement was made at this visit.

The health of the young people is not fully supported by the actions of the staff. Some encouragement, via the making of appointments, is given to the young people to maintain and improve their health. However, when the young people refuse to attend health appointments this is not explored with them, and appointments are missed. In addition, recordings made by the staff to monitor the administration of prescribed medication are confusing and inconsistent.

The young people are encouraged to attend education regularly. However, the arrangements in place for some of the young people to travel to school involve a journey on public transport of up to two hours. This is due to insufficient drivers being available. The plans developed at the point of admission to the home do not fully appreciate this aspect of providing reasonable support for the young people to attend education.

There is no system in place to monitor the frequency of return home interviews following an incident of missing from home, nor is there a system to gather information that may be shared following such an interview. As a result, opportunities to better understand the risks that may face young people are missed.

Overall, the home presents as well maintained and cared for. The young people are encouraged to take responsibility for keeping their personal rooms tidy, and personalising

them to their tastes. However, some young people's rooms are not thoroughly checked by staff to ensure that good hygiene standards are maintained.

## Recent inspection history

Inspection date	Inspection type	Inspection judgement
03/10/2017	Full	Requires improvement to be good
20/06/2017	Full	Inadequate

## What does the children's home need to do to improve?

### Statutory requirements

This section sets out the actions that the registered person must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person must comply within the given timescales.

Requirement	Due date
<p>The registered person must make arrangements for the handling, recording, safekeeping, safe administration and disposal of medicines received into the children's home.</p> <p>In particular, the registered person must ensure that—</p> <p>a record is kept of the administration of medicine to each child. (Regulation 23(1) and (2)(c))</p>	28/02/2018
<p>The health and well-being standard is that—</p> <p>children receive advice, services and support in relation to their health and well-being.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that staff help each child to—</p> <p>understand the child's health and well-being needs and the options that are available in relation to the child's health and well-being, in a way that is appropriate to the child's age and understanding; and</p> <p>understand and develop skills to promote the child's well-being. (Regulation 10(1)(a) and (2)(a)(iii)(iv))</p>	31/03/2018
<p>The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's homes that helps children aspire to fulfil their potential; and promotes their welfare—</p> <p>In particular, the standard in paragraph (1) requires the registered person to—</p> <p>ensure that staff have the experience, qualifications and skills to meet the needs of each child. (Regulation 13(1) and (2)(c))</p> <p>In particular, ensure that staff understand the importance of clear and consistent recording with regards to a child's health matters.</p>	31/03/2018
<p>The care planning standard is that children—</p>	28/02/2018

<p>receive effectively planned care in or through the children's home.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that children are admitted to the home only if their needs are within the range of needs of children for whom it is intended that the home is to provide care and accommodation, as set out in the home's statement of purpose. (Regulation 14(1)(a), (2)(a))</p>	
<p>The education standard is that children make measurable progress towards achieving their educational potential and are helped to do so.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that staff—</p> <p>help each child to achieve the child's education and training targets, as recorded in their child's relevant plans; and</p> <p>help each child to attend education or training in accordance with the expectations in the child's relevant plans. (Regulation 8(1) and (2)(a)(i)(x))</p>	28/02/2018

## Recommendations

- When a child returns to the home after being missing from care or away from the home without permission, the responsible local authority must provide an opportunity for the child to have an independent return home interview. Homes should take account of information provided by such interviews when assessing risks and putting arrangements in place to protect each child. ('Guide to the children's homes regulations including the quality standards', page 45, paragraph 9.30)
- Staff should seek to meet the child's basic needs in the way a good parent would, recognising that many children in residential care have experienced environments where these needs have not been consistently met - doing so is an important aspect of demonstrating that the staff care for the child and value them as an individual. ('Guide to the children's homes regulations including the quality standards', page 15, paragraph 3.7)

## Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

## **Children's home details**

**Unique reference number:** 1245572

**Provision sub-type:** Children's home

**Registered provider:** Horizon Care And Education Group Limited

**Registered provider address:** Venture House, Unit 12, Prospect Business Park,  
Longford Road, Cannock WS11 0LG

**Responsible individual:** Barry Eannetta

**Registered manager:** Post vacant

Hayley Hardman

## **Inspector**

Pauline Yates, social care inspector

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