

## **Compliance action taken for childcare provision**

301966/C333220

**Date:** 22/01/2018

### **Summary of outcome**

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework--2](http://www.gov.uk/government/publications/early-years-foundation-stage-framework--2). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 23 November 2017, the provider notified us about a safeguarding issue. The notification means that the provider met their legal responsibility as set out in the early years foundation stage welfare requirements to notify Ofsted of allegations of serious harm or abuse by any person living, working, or looking after children at the premises. On 29 November 2018, we received concerns that this provider was not meeting some of the requirements. We visited the setting and discussed the notification and concerns with the provider. We found that the provider liaised with relevant agencies for safeguarding. However, we found that they started to investigate the concern before this contact was made. In addition, we found that they did not follow their own complaint procedure when informing the complainant of the outcome of the investigation. Records relating to staff's disclosure and barring services checks did not include all staff. Furthermore, we found that the provider had to take action when a child climbed over a wall, resulting in them leaving the outdoor area for a few seconds. The provider took immediate action to ensure this did not happen again, including reviewing and updating their risk assessment records.

Following our visit, we have sent a notice to improve that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed:

improve your understanding of safeguarding policies and procedures, in particular, those relating to what to do in the event of an allegation being made against a member of staff by 05/02/2018

ensure the disclosure and barring service check reference number, the date a check was obtained and details of who obtained it, is kept for all staff by 05/02/2018

ensure when complaints are investigated, all complainants are notified of the investigation outcome within 28 days by 05/02/2018.

We were satisfied with the action taken. The provider is still registered with Ofsted.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read the *Early years compliance handbook* which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted) .