

Complaint about childcare provision

EY256371/C335365

Date: 06/02/2018

Summary of complaint

'All early years providers must meet the legal requirements in the 'Statutory framework for the early year's foundation stage', which you can find at <https://www.gov.uk/government/publications/early-years-foundation-stage-framework--2> If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 27 December 2017, the provider notified us that that they had received a civil enforcement notice from environmental health in relation to mice activities at the nursery. The notification means that the provider met their legal responsibilities as set out in the early year's foundation stage welfare requirements to notify Ofsted of any significant event which is likely to affect the suitability of the early year's provider or any person who cares for, or is in regular contact with, children on the premises to look after children.

On 25 January 2018, we conducted a visit to the setting. We found the provider had taken appropriate action to address the enforcement notice and to put in place measures to help ensure that the control of mice is more robust.

The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information on how we deal with complaints about providers, please view the *Early years compliance handbook* which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted