

1241752

Registered provider: The Caldecott Organisation

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is registered to provide care and accommodation for up to two children who have emotional and behavioural difficulties. The home is owned and operated by a registered charity.

Inspection date: 3 January 2018

Judgement at last inspection: good

Date of last inspection: 12 September 2017

Enforcement action since last inspection:

None.

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged good at the last full inspection. At the interim inspection, Ofsted judges that it has improved effectiveness.

This home has remained very settled since the last inspection. The registered manager has provided good leadership and direction. She has an excellent understanding of the children's needs and maintains good relationships with them. The staff team is also knowledgeable and highly skilled. One child said, 'This home is awesome.' This child enjoys many activities, such as going to the cinema and theme parks. This child, who once struggled with his behaviour, is now settled, happy and making progress.

The manager and staff understand the importance of education to the overall development of children. One child attends a school that is run by the same organisation that operates this home. He has excellent attendance and is making clear progress. Staff regularly introduce small additional learning targets that help him make progress without

demotivating him. The overarching plan for this child is to enter mainstream education. Another child who recently moved to the home does not yet have a school place. The manager has arranged alternative education, pending the identification of a suitable educational placement. Education is promoted in the day-to-day care of children. For example, staff read with children, encourage learning through play and develop children's curiosity through good-quality activities.

Children have positive relationships with staff. This has helped children to feel safe and settled. On the occasions that staff have had to resort to physical intervention to prevent serious harm, this has been proportionate to the circumstances and carried out in line with approved methods of intervention. The manager provides good oversight of any such incidents. This helps staff to understand the reasons for such behaviour and to reflect on their practice. One child has made some excellent progress. Previously, he often needed to be held by staff in order to keep him safe. He does not need to be restrained at all now. He presents as relaxed and happy. His social worker said, 'He is doing very well indeed, making progress with managing behaviour. He is really well settled.'

The manager takes care to match new children well with existing residents. The manager harnesses information from all the agencies involved with the child to develop strong care plans. This means that new children settle quickly and receive very good care overall.

The staff have a good understanding of each child's individual vulnerabilities and risks. The manager and staff complete in-depth risk assessments and develop good risk management plans. These promote each child's safety.

The staff team is now more settled. Vacancies are now filled. New staff complete a thorough induction, which includes good-quality training and supervision. This ensures that new staff feel well supported.

Staff receive good-quality professional supervision. Workers feel confident about talking openly with the manager about any concerns they may have. Additionally, the development and training of staff is a priority. Each member of staff completes an annual development plan. This is reviewed in supervision to make certain that objectives are met and that care practice continually improves.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
12/09/2017	Full	Good

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of

children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1241752

Provision sub-type: Children's home

Registered provider: The Caldecott Organisation

Registered provider address: Caldecott House, Smeeth, Ashford TN25 6SP

Responsible individual: Nicholas Barnett

Registered manager: Teresa Elce

Inspector

Phillip Morris, social care inspector

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