

1247144

Registered provider: Haven Care Group Limited

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

The home provides care and accommodation for up to four children and young people who have emotional and behavioural difficulties. A private company operates this home.

Inspection date: 19 December 2017

Judgement at last inspection: good

Date of last inspection: 20 June 2017

Enforcement action since last inspection:

None

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged good at the last full inspection. At this interim inspection, Ofsted judges that it has improved effectiveness.

There have been changes to the management of this home since the last inspection. A new registered manager is in post. He, with the support of a very 'hands-on' responsible individual, has developed an excellent understanding of the children and young people living in the home. The management team's enthusiasm has filtered down to the staff team, who is motivated and committed to improving children's and young people's lives. This, as well as good external and internal monitoring and quality assurance systems, has ensured that improvement to the service continues.

From their starting points, children and young people make very good progress. All are engaging in education, training or employment, and all enjoy a range of social and physical activities. Staff support older young people to develop independence skills, which will be of great value to them as they enter adulthood. In respect of one older

young person, a parent commented: 'They have done remarkably well in this home. They are developing lots of independence skills and they are happy most of the time.'

The positive relationships that children and young people have developed with staff help them to feel safe and secure. A young person said, 'This feels a safe place to live as staff would not place us at risk.' The positive relationships have also helped reduce some risky behaviours displayed by children and young people. For example, a social worker said that one young person 'has gone from being very unstable and frequently running away to feeling secure, making progress, and no longer going missing'. Since the last inspection, no young people have gone missing from this home. Consequently, children and young people enjoy improved levels of safety.

Extremely careful placement matching has ensured that when new children and young people join the home, they quickly settle and form appropriate relationships with their peers as well as staff. Since the last inspection, the manager has gradually increased the number of children and young people living in the home to full capacity. He has very carefully considered the needs and vulnerabilities of each child or young person. As a result, the home remains a calm, relaxed and happy environment where no bullying occurs.

Staff support children and young people well to manage their emotions and behaviours. An embedded ethos of proactive behaviour management gives children and young people a sense of safety. Individualised reward systems help promote positive behaviour. Appropriate strategies are used to de-escalate challenging behaviours. This means that recourse to physical intervention is rare. Management monitoring of all incidents helps to ensure that practice in this area remains of a good standard.

The requirements and recommendations set at the last inspection have been met. Improved medication systems keep children and young people safe. All staff have either completed or are part way through a training course which helps them to better understand the needs of children and young people with mental health difficulties. The manager has developed a workforce plan which provides clarity about every member of staff's roles and responsibilities. This has had a positive impact on the home's functioning. One member of staff explained: 'The home is now very organised. Everyone understands their roles and we are all working to the same page so that young people receive consistent care.'

One further area of improvement has been identified at this inspection. This is in relation to all staff undertaking some training in respect of potential risks associated with radicalisation and female genital mutilation.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
20/06/2017	Full	Good

What does the children's home need to do to improve?

Recommendations

- Staff need the knowledge and skills to recognise and be alert for any signs that might indicate a child is in any way at risk of harm. The registered person should ensure that skills in safeguarding are gained, refreshed and recorded in the homes workforce plan. This is with specific reference to staff developing skills in relation to risks associated with radicalisation and female genital mutilation. ('Guide to the children's homes regulations including the quality standards', page 43, paragraph 9.12)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1247144

Provision sub-type: Children's home

Registered provider: Haven Care Group Limited

Registered provider address: First Floor Unit 3, Barberry Court Parkway, Centrum One Hundred, Burton-on-trent DE14 2UE

Responsible individual: Rachel Dyche

Registered manager: Matthew Gascoigne

Inspector

Rachel Griffiths, social care inspector

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