

1244117

Registered provider: Caldecott Foundation Limited

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is owned and operated by a registered charity. It provides care and accommodation for up to five children who have emotional and behavioural difficulties.

Inspection date: 19 December 2017

Judgement at last inspection: good

Date of last inspection: 17 May 2017

Enforcement action since last inspection:

None

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged good at the last full inspection. At this interim inspection, Ofsted judges that it has improved effectiveness.

A very dedicated manager leads this home. She is qualified, with a diploma level 5 in leadership and management.

Children and young people make very good progress. Some young people have experienced considerable disruption in their lives. They now experience considerate and consistent care. The manager and staff are patient and persevere through challenging times. This helps children and young people to settle and make progress.

The educational experiences of children and young people vary. Some children have done very well. They improve their attendance, build friendships and enjoy school life. Other young people refuse to attend education or do not attend regularly. Staff

provide these young people with great encouragement to attend school, and provide them with alternative forms of education.

The manager and staff have worked exceptionally well with partner agencies to support a child to move into a foster family. The child made very good progress, emotionally and behaviourally, during her time at the home. A detailed and exceptionally well-managed plan helped her to move to a foster family. This move took place over time and at her pace. The move involved the foster family visiting the child and the child spending time at their home until all professionals, the family, and the child were confident that the move would be a success.

Children and young people benefit from a very good, well-presented and comfortable home that is maintained to a very high standard. The children and young people personalise their own bedrooms. The children and young people have their own pets. They are encouraged and supported to take responsibility for these pets.

Young people and children receive the encouragement and help that they need to improve their behaviour. Staff have managed some difficult incidents very well. Following any incidents, the staff go to great lengths to understand the underlying causes of the behaviour. The manager and staff use this information to update individual behaviour support plans.

Staff understand the individual vulnerabilities of children and young people. They complete good risk assessments. Staff understand risk management plans and implement them consistently. Consequently, children and young people become safer. For example, children and young people have stopped going missing from home. The staff recognise those children and young people who need additional support to address their emotional and mental health needs. Appropriate services are in place to provide children and young people with the care and support they need.

Children and young people understand their rights and entitlements. They know how to complain if they are dissatisfied with any aspect of their care. The manager and staff resolve any issues immediately. Children and young people have access to external organisations if they are worried or unhappy.

The manager understands the risk to children and young people from unsuitable adults. To minimise this risk, the recruitment of new staff takes place in accordance with safer recruitment procedures. There are currently some staff vacancies. However, staff have completed additional shifts to provide children and young people with continuity of care.

Staff receive good professional supervision. They feel very well supported by their managers. Staff undertake a full range of training that helps them to provide good and safe care to children and young people.

Quality assurance processes are strong. The organisation's quality assurance team completes weekly and monthly audits of practice that include a review of all

safeguarding incidents. This ensures that the correct actions are taken in response to safeguarding matters. Additionally, the manager receives monthly reports from an independent visitor. These reports are insightful and challenging.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
17/05/2017	Full	Good

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1244117

Provision sub-type: Children's home

Registered provider: Caldecott Foundation Limited

Registered provider address: Caldecott House, Hythe Road, Smeeth, Ashford Kent TN25 6SP

Responsible individual: Nicholas Barnett

Registered manager: Heather Brailsford

Inspector

Phillip Morris, social care inspector

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