

Compliance action taken for childcare provision

140908/C333366

Date: 11/01/2018

Summary of outcome

On 30 November 2017, we received a notification from the provider that a child had been taken to hospital following an incident that had occurred at the setting. This means that the provider had met their legal responsibility to inform Ofsted of any significant incidents. We needed to check to make sure that the provider was meeting the early years foundation stage safeguarding and welfare requirements. In particular the requirements that relate to accident/injury, risk assessment, first aid and safety.

We liaised with outside agencies and carried out an unannounced visit to the setting. We spoke to senior staff and to staff in the nursery rooms. We viewed documentation, reviewed records and viewed the setting. We found that an accident had occurred where a child had received a scald from hot water. We found that there had been failings in the setting's risk assessment and that there had been ineffective communication surrounding the changes to routine leading up to the incident. The setting had taken disciplinary action. They had also reviewed their risk assessment to ensure that no hot water is in future brought into playrooms. Less attention had been paid to the failures in communication surrounding the incident.

As a result of the visit, we served the provider with a welfare requirements notice that requires them to:

support all staff through effective supervision, to foster a culture of teamwork and effective communication, particularly when there are changes to the routines and practices that keep children safe.

It is an offence for a provider who, without reasonable excuse, fails to comply with a welfare requirements notice. Failure to comply may result in a prosecution.

The provider sent in a comprehensive action plan detailing the action they are taking to address the concerns. A further unannounced visit took place. Staff confirmed that procedures and communication systems had been improved and that this was an on going process.

The provider remains registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read the *Early years compliance handbook* which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted .