

Compliance action taken for childcare provision

105631/C333374

Date: 29/12/2017

Summary of outcome

On the 30 November 2017, we received a complaint that raised concerns about how staff keep children safe, promote their learning and meet their individual needs. At an unannounced inspection, we looked into these concerns to see whether the setting was meeting the requirements for safeguarding and promoting children's welfare, in particular the requirements relating to behaviour management; general suitable people matters; training and support for staff; ratios; safety; and suitability of the premises. During the inspection, we found that staff suitably manage children's behaviour and act as calm role models. The provider ensures she meets the required staff ratios and that the majority of her staff hold relevant qualifications. She also ensures that staff are subject to suitable checks when recruited and that they are aware of their responsibility to declare any issues with their ongoing suitability. We found that the provider has recently invested in improving the play spaces for the children and redecoration and extension to the baby room, kitchen and garden areas. The inspector observed the equipment and resources to be safe and suitable for the ages of children using them. However, at this inspection, we found weaknesses in teaching and assessment of children's learning. We found that staff do not benefit from staff supervision meetings to improve their personal effectiveness and teaching skills. We judged the overall effectiveness of the setting to require improvement. Following our inspection, we sent the provider a notice to improve that asked them to: provide focused supervision, support and coaching for staff to identify and address training needs and raise the quality of their teaching to a consistently good level. The provider remains registered with Ofsted. Complaint

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying

regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read the *Early years compliance handbook* which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted .