

Complaint about childcare provision

EY479697/C332957

Date: 12/12/2017

Summary of complaint

On 27 November 2017 we received information that the premises was unsafe for children following a fire risk assessment. We needed to look into these concerns to see if the provider was meeting the requirements of the early years foundation stage in relation to safety and suitability of premises, environment and equipment; and changes that must be notified to Ofsted.

We carried out an unannounced visit on 28 November 2017 and found that a fire risk assessment had been carried out on 18 September 2017. This detailed many improvements that were needed to make the building safe for use. Although some improvements had been made, not all actions had been completed and the building was not safe for use, putting children's safety seriously at risk. Ofsted had not been notified of the fire risk assessment or that the building was not safe for use.

We suspended the provider's registration on 29 November 2017. The provider then resigned the registration on 1 December 2017.

The provider is no longer registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information on how we deal with complaints about providers, please view the *Early years compliance handbook* which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted