

# 1155761

Registered provider: Carbrey Care Ltd

Interim inspection

Inspected under the social care common inspection framework

## **Information about this children's home**

Marsh Villa is a three-bedroomed, privately owned residential children's home for up to three girls.

**Inspection date:** 7 November 2017

**Judgement at last inspection:** good

**Date of last inspection:** 1 August 2017

**Enforcement action since last inspection:**

None.

## **This inspection**

### **The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection**

This home was judged good at the last full inspection. At the interim inspection, Ofsted judges that it has sustained effectiveness.

The home received a full inspection on 1 August 2017. It has continued to operate well and provide stability for children.

Children receive very good-quality care from a staff team that knows them very well. Unfortunately, just recently a number of staff have been either on sick leave or absent, resulting in the use of some agency staff. The impact on the children has been kept to a minimum, as the manager and the core staff team have increased their working hours where possible. Further development in respect of stabilising the staff team is required, as the additional strain on the manager is not sustainable.

A positive development is the recruitment of a social-work qualified deputy manager to support the manager. She is due to take up her post in February 2018, and brings with

her a wealth of knowledge and experience.

The manager and staff work hard to provide a high standard of interior decoration, and have created a very attractive, homely environment that reflects the children’s personalities. Throughout the home there is extensive evidence of how the children’s views are captured and reflected. For example, children plan film and activity nights and places to visit, and so on.

Relationships between staff and the children are warm, nurturing and reassuring, and show the staff to be professional and skilful. All of the staff spoken to, or observed, demonstrated a very good understanding of the children’s needs.

Considered and personalised plans provide staff with clear guidelines that have resulted in the children continuing to make significant strides forward. For one child who has complex needs, the manager and staff demonstrated great care and advocacy, ensuring a smooth move from the home to the care of her parent.

In particular, one child has been sensitively welcomed back to the home after a period of living in secure accommodation. In doing so, this child has been reminded that the staff care, and have her interests at heart. Warm, fun and kindly relationships were observed between this child and the staff. Records scrutinised indicate that there has been, in a short period of time, a significant reduction in the child’s risk-taking behaviours and an increased level of safe unsupervised time.

There have been a few physical interventions during this inspection period. They were managed effectively, and occurred in order to prevent any risk of children harming themselves.

The home has continued to be managed and led by a highly qualified registered manager. The staff are well motivated and enthusiastic. They receive regular supervision which is of an acceptable standard and contains practice reflection.

Informative and well-structured regulation 44 visits feed into the routine monitoring and reviewing systems within the home. A detailed action plan outlining future improvements provides sufficient evidence of the manager’s continued scrutiny and oversight of the home.

### Recent inspection history

Inspection date	Inspection type	Inspection judgement
01/08/2017	Full	Good
27/02/2017	Interim	Improved effectiveness
26/07/2016	Full	Requires improvement
12/04/2016	Full	Inadequate

## What does the children's home need to do to improve?

### Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The leadership and management standard</p> <p>The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home. In particular, the standard in paragraph (1) requires the registered person to ensure that the home has sufficient staff to provide care for each child. (Regulation 13(1)(2)(d))</p>	28/02/2018

### Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

## Children's home details

**Unique reference number:** 1155761

**Provision sub-type:** Children's home

**Registered provider:** Carbrey Care Ltd

**Registered provider address:** 17 Brunswick Square, Gloucester, Gloucestershire GL1 1UG

**Responsible individual:** Louise Brannon

**Registered manager:** Steven Robertson

### Inspector:

Linda Bond, social care inspector

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