

Compliance action taken for childcare provision

EY346618/C326701

Date: 03/11/2017

Summary of outcome

On 22 September 2017, we received a notification from the childminder that a child had left her sight and hearing while they were at a toddler group. The childminder had not seen the child leave the room. This notification meant the childminder met her responsibilities in relation to notifying Ofsted of significant events however it raised concerns about the supervision of minded children and the childminder's risk assessment while on outings.

At an investigation visit we looked into this concern to see whether the setting was meeting the requirements of the Early Years Foundation Stage. In particular, these include requirements that state

Providers must ensure that children are adequately supervised and decide how to deploy staff to ensure children's needs are met.

Children must be kept safe while on outings. Providers must assess the risks or hazards which may arise for the children, and must identify the steps to be taken to remove, minimise and manage those risks and hazards.

We carried out an announced visit and found that the childminder was not paying sufficient regard to children's individual needs on occasions when she had risk assessed that she met the criteria to exceed normal adult:ratios. Her risk assessments for outings were not robust and she did not ensure that children were always within her sight of hearing.

Following our investigation, we sent the provider a notice to improve that asked them to

- ensure that you are able to demonstrate to Ofsted and parents how you meet children's individual needs at all times when exceptions to the normal ratios are applied to allow you to care for more than three young children
- assess and manage risks, to ensure that children are kept safe when on

outings

- ensure that children are supervised at all times and always within sight or hearing

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read the *Early years compliance handbook* which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted .