

## **Compliance action taken for childcare provision**

141104/C324525

**Date:** 21/10/2017

### **Summary of outcome**

On 29 August 2017 we received a notification from another agency that raised concerns about safeguarding. We looked into these concerns to see whether the provider was meeting the regulatory requirements for safeguarding and promoting children's welfare. In particular, these include a requirement that states:

Providers must ensure that children are safeguarded.

We carried out a visit and found that the providers safeguarding, mobile phone and camera policy were not sufficient to ensure that staff knew the procedures to follow. We found that the management and staff were not clear on the role of the designated safeguarding lead and the way they recorded concerns were not in line with Local Safeguarding Children Board procedures.

Following our visit, we served a notice to improve that required them to: implement policies and procedures to safeguard children, that are in line with guidance and procedures of the relevant local safeguarding children board with particular reference to recording and reporting concerns ensure that the designated safeguarding lead has the appropriate training to ensure they are confident to manage any child protection concerns appropriately

review the mobile phone and camera policy

We are satisfied with the action taken. The policy has been updated to ensure staff understand their responsibility with regard to mobile phones and cameras. The safeguarding lead has booked appropriate training to increase their knowledge and all the documentation with regard to recording and reporting concerns has been revised to ensure the correct information is shared with the relevant agencies.

The provider remains registered with Ofsted.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read the *Early years compliance handbook* which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted) .