

# 1256452

**Surecare Residential Limited**

Monitoring visit

Inspected under the social care common inspection framework

## **Information about this children's home**

This home is one of a small group run by a private provider. The home is registered for up to five children who have emotional and/or behavioural difficulties.

**Inspection date:** 3 October 2017

## **This monitoring visit**

This children's home was judged inadequate at the full inspection on 6 September 2017. The shortfalls identified at the full inspection resulted in 11 statutory requirements. Two compliance notices, which related to shortfalls in the protection of children and the leadership and management of the home, were issued. The purpose of this monitoring visit was to review the progress made by the provider in meeting the compliance notices.

Since the last inspection, one child has been resident at the home. This monitoring visit reviewed the practice and quality of care provided since the last inspection. The provider has met the two compliance notices.

The registered manager has now returned to the home on a full-time basis. The deputy manager and staff report that under his management there have been positive changes in the day-to-day running of the home.

Monitoring arrangements are much improved. The manager has reviewed the running of the home, and he is now providing consistent guidance to staff. Daily handovers are more structured. The manager oversees all significant event records, such as physical interventions and missing-from-care incidents. Consequently, the manager has a clear understanding of the child's experiences and progress.

The home's location risk assessment stipulates that the gate to the property should remain closed. The gate was open when the inspector arrived at the last inspection.

The provider has now fitted a gate which automatically closes, and has installed perimeter fencing around the home. These measures make the home safer, especially for children who have a history of going missing. The manager has introduced belt bags, which the staff wear during their shifts. These belt bags contain the necessary items required, such as a torch, money and information details, to enable the staff to follow the child immediately if the child leaves the home without authorisation. Staff are now following the actions as detailed in the updated location risk assessment to help reduce the known risks associated with the busy road.

The manager has reviewed and updated the child's care plan, individual risk assessments and the protocols to follow in the event of an incident. These records are now of good quality and contain factually correct and personalised information. The details recorded and instructions in the risk assessments are consistent with the information documented in the child's care plan. The assessments include already-known risks and identify actions to take to reduce those risks. Staff now have accurate information to guide them.

Regular discussions take place in staff meetings and in individual supervision sessions to clarify and confirm the staff members' understanding of the child's needs. This ensures that all staff are aware of the child's changing individual needs and the procedures to follow as outlined in the child's risk assessments and missing-from-care protocol. During this visit, all of the staff demonstrated a good awareness of the updated records. They understand that following the strategies identified reduces the risks and results in a safer environment for children.

The manager has introduced a document that includes the child's views on how they would like staff to respond to them. This enables the staff to recognise and implement what works well for the child at times of emotional upset.

The progress in meeting the remaining six statutory requirements will be reviewed at a further unannounced full inspection. The original dates for the provider to meet the remaining statutory requirements remain.

## Recent inspection history

Inspection date	Inspection type	Inspection judgement
06/09/2017	Full	Inadequate

## What does the children's home need to do to improve?

### Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The quality and purpose of care standard is that children receive care from staff who understand the children's home's overall aims and the outcomes it seeks to achieve for children and use this understanding to deliver care that meets children's needs and supports them to fulfil their potential.</p> <p>In particular, the standard in paragraph (1) requires the registered person to understand and apply the home's statement of purpose and to ensure that staff provide personalised care that meets each child's needs, as recorded in the child's relevant plans, taking account of the child's background. (Regulation 6(1)(a)(b)(2)(a)(b)(i)(iv))</p>	26/09/2017
<p>The positive relationships standard is that children are helped to develop, and to benefit from, relationships based on mutual respect and trust, an understanding about acceptable behaviour and positive responses to other children and adults.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure that staff are provided with supervision and support to enable them to understand and manage their own feelings and responses to the behaviour and emotions of children, and to help children to do the same. (Regulation 11(1)(a)(b)(c)(2)(a)(x))</p>	31/10/2017
The care planning standard is that children receive effectively planned care. (Regulation (14)(1)(a))	26/09/2017
The registered person must keep the statement of purpose under review and, where appropriate, revise it, and notify HMCI of any revisions and send HMCI a copy of the revised statement within 28 days of the revision. (Regulation 16(3)(a)(b))	26/09/2017
The registered person must ensure that at all times, at least one person on duty at the home has a suitable first aid qualification. (Regulation 31(2)(a))	26/09/2017
The registered person must maintain in the home the records in Schedule 4. (Regulation 37(2)(a))	26/09/2017

In particular, they must maintain a record of the actual rosters worked and this record must include the manager.	
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## Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

## Children's home details

**Unique reference number:** 1256452

**Provision sub-type:** Children's home

**Registered provider:** Surecare Residential Limited

**Registered provider address:** Spirare Limited, Mey House, Bridport Road, Poundbury, Dorset DT1 3QY

**Responsible individual:** Emma Barr

**Registered manager:** Daniel Elliott

## Inspector

Lynne Drage, social care inspector

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