

1258769

Roc Northwest Ltd

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

- The home is registered for up to 23 children from eight to 18 years old.
- The home is run by a private company.
- A company school is on site.
- The home offers care and accommodation for children who have learning disabilities and associated behavioural needs.

Inspection date: 14 September 2017

This monitoring visit

This monitoring visit took place after safeguarding concerns about young people at this setting were shared with Ofsted. The purpose of the visit was to ensure that young people are being kept safe at this home.

The concerns reported to Ofsted, were that staff at the home had insufficient information about this child to offer them a good quality of care. This was following the urgent admission of this child into the children's home. The concerns shared with Ofsted were that staff at the home were unprofessional, that staff had insufficient knowledge about this child's dietary needs and toileting regime, that the child was cared for in unsuitable conditions and that there had been a deterioration in the child's health since living at the home.

The monitoring visit found that this child had been admitted into the home in quite complex circumstances. It was an urgent placement and care staff acknowledged that not all information had been passed to them from the placing authority. In addition, some verbal information had been passed to staff from a previous short-break provision where the child had spent the previous 48 hours.

However, this visit demonstrated that care staff have quickly developed a

programme of care that is suited to the child's needs. The registered manager has allocated the child a keyworker who has both professional and personal experience in the cultural and dietary needs of the child. The staff member quickly established a rapport with the child and their family and ensures that he maintains an open dialogue with the parents on the progress their child is making day by day. The school nurse has also liaised with medical professionals to gather information about the child and, together with care staff, they have formulated a care plan. This was reviewed to be satisfactory. As a result of this plan, staff at the home have seen progress with the child, as the child becomes familiar with a new environment and people around them.

The inspector was able to spend time with the child during the monitoring visit. The child was clean and well presented. The inspector observed the child in the playground and they were seen to be enjoying the sensation of the long grass. The child was pulling, smelling and stroking the grass across their face and vocalising happy sounds.

The child's bedroom was in a good condition. The paint and carpet in the room smelt new and fresh. The en-suite facilities provided ample room for meeting the child's personal needs. The child's bedding and clothing were appropriate.

The child's social worker reported that the placement is meeting the child's needs. This visit did not identify any concerns about the care practice of staff. They are supporting the child in making sure that they have a good daily routine. Incidents of challenging behaviour have been few and far between, and the child's parents are receiving a daily update from staff about the child.

During the monitoring visit, there was no evidence to substantiate any of the concerns shared with Ofsted. The monitoring visit identified that the effectiveness of the children's home is sustained, and that children are being adequately safeguarded.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
NA	NA	NA

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1258769

Provision sub-type: Children's home

Registered provider: Roc Northwest Ltd

Registered provider address: Roc Northwest Ltd, Ward Green Lane, Ribchester, Lancashire PR3 3YB

Responsible individual: Katie Stephens

Registered manager: Lindsay Tallon

Inspector

Elaine Clare, social care inspector

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