

<b>Inspection date</b>	12 September 2017
Previous inspection date	28 March 2014

<b>The quality and standards of the early years provision</b>	<b>This inspection:</b>	<b>Inadequate</b>	<b>4</b>
	Previous inspection:	Good	2
Effectiveness of the leadership and management		Inadequate	4
Quality of teaching, learning and assessment		Good	2
Personal development, behaviour and welfare		Inadequate	4
Outcomes for children		Not applicable	

## Summary of key findings for parents

### This provision is inadequate

- The provider shows a lack of awareness of all the safeguarding and welfare requirements relating to both the Early Years Register and the Childcare Register. This has led to breaches of requirement that significantly compromise children's welfare.
- The provider cannot demonstrate that effective suitability checks are completed, including Disclosure and Barring Service checks for all staff, including those who escort children to and from school. Children's welfare is not adequately safeguarded.
- The provider does not ensure that a member of staff with a valid, appropriate first-aid qualification is always present with children, to deal with accidents and injuries effectively. This puts children's welfare at risk.
- The provider does not have a clear understanding of her responsibility to ensure that all documentation required for the safe management of the provision, including insurance records, is readily available for inspection.

### It has the following strengths

- Staff are welcoming and friendly. They provide a range of resources to suit all children's abilities. Children behave well and enjoy their time at the club.

## What the setting needs to do to improve further

### The provision is inadequate and Ofsted intends to take enforcement action

We will issue a Welfare Requirements Notice requiring the provider to:

	<b>Due Date</b>
<ul style="list-style-type: none"> <li>■ record information to show that the required Disclosure and Barring Service checks for all staff have been completed and include the required details</li> </ul>	05/10/2017
<ul style="list-style-type: none"> <li>■ ensure that at least one person on site and during off-site visits holds a current, appropriate first-aid certificate</li> </ul>	05/10/2017
<ul style="list-style-type: none"> <li>■ ensure that all required records are available for inspection, including public liability insurance.</li> </ul>	05/10/2017

### Inspection activities

- The inspector had a tour of the premises with the manager.
- The inspector discussed the activities provided with the manager.
- The inspector spoke with staff and parents to seek their views and comments about the provision.
- The inspector sampled available documentation, for example, policies and procedures, records of attendance and staff suitability checks.
- The inspector spent time in discussion with the manager.

**Inspector**  
Jane Morgan

## Inspection findings

### **Effectiveness of the leadership and management is inadequate**

Arrangements for safeguarding are ineffective. The provider, who is also the manager, does not have sufficient knowledge or understanding of the requirements of the Early Years Register or the Childcare Register. This means children's safety and welfare cannot be assured. The provider was unable to show the inspector what checks had been completed to determine staff's suitability and could not provide evidence that all staff have completed Disclosure and Barring Service checks. Not all required documentation was available for inspection. For example, the current public liability insurance certificate was not available and the one displayed for parents had expired. The provider is the only member of staff who holds a relevant paediatric first-aid certificate. When the provider is off site or groups of children are away from the setting, there is not always someone first-aid trained readily available to deal with any accidents or injuries. The capable staff receive limited supervision or support from the provider but use their skills effectively to provide good play experiences for children. The provider's lack of understanding about legal requirements affects her ability to evaluate the effectiveness of the provision.

### **Quality of teaching, learning and assessment is good**

All children, including those who have special educational needs, are supported well during their time at the club. They increase their skills and enjoy the activities provided. The activities provided for children complement their experiences in school. Positive partnerships with parents ensure children receive good ongoing support. Staff regularly share information with parents and with local schools to ensure consistency of children's care. Children of all abilities play cooperatively and take turns appropriately, especially during games such as snakes and ladders or basketball. Staff encourage good behaviour and praise children's efforts and achievements, fostering their self-esteem. Staff consistently engage with the children during planned activities and those initiated by children.

### **Personal development, behaviour and welfare are inadequate**

The provider's lack of understanding and failure to meet requirements have a significant impact on children's safety and well-being. Nevertheless, children are happy and settled. They show high levels of concentration and their behaviour is good. Staff provide clear guidance for children about what is and is not acceptable behaviour.

## Setting details

<b>Unique reference number</b>	EY464846
<b>Local authority</b>	Greenwich
<b>Inspection number</b>	1069448
<b>Type of provision</b>	Out of school provision
<b>Day care type</b>	Childcare - Non-Domestic
<b>Registers</b>	Early Years Register, Compulsory Childcare Register, Voluntary Childcare Register
<b>Age range of children</b>	4 - 8
<b>Total number of places</b>	50
<b>Number of children on roll</b>	30
<b>Name of registered person</b>	Sherrell Nadine St-Hilaire Hull
<b>Registered person unique reference number</b>	RP909739
<b>Date of previous inspection</b>	28 March 2014
<b>Telephone number</b>	07534 101081

All Smilez out-of-school club registered in 2013. It operates in Eltham, in the London Borough of Greenwich. The club provides a breakfast club from 7.30am to the start of the school day and an after-school club from the end of the school day until 6pm, during term time. During the school holidays, the setting is open between the hours of 7.30am and 6pm. There are six staff, including the manager, who work with the children, all of whom hold relevant qualifications.

This inspection was carried out by Ofsted under sections 49 and 50 of the Childcare Act 2006 on the quality and standards of provision that is registered on the Early Years Register. The registered person must ensure that this provision complies with the statutory framework for children's learning, development and care, known as the early years foundation stage.

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