

Compliance action taken for childcare provision

EY501776/C319454

Date: 21/07/2017

Summary of outcome

On 4 July 2017, we received a notification from the preschool's manager relating to a safeguarding incident where behaviour was not managed appropriately. We liaised with an external agency and the manager informed us that an internal investigation was being conducted. We subsequently received further historical allegations about how behaviour has been managed in the preschool. We needed to look into the notification and concerns to check that the provider was meeting requirements of the early years foundation stage; in particular, the requirements relating to: safeguarding practice, safeguarding policy and managing behaviour.

On 17 July 2017, we carried out an unannounced visit to the preschool. We found that an internal investigation had been conducted by the manager and training needs have been identified for staff relating to behaviour management. At the visit, we found that children were well behaved and appropriately cared for. Staff have an understanding of most aspects of safeguarding but not all are clear about the procedures to follow if an allegation is made against an adult. The preschool's policies and procedures also do not clearly describe what to do in these circumstances. We also found that although staff are questioned about their ongoing suitability to work with children, the procedures used to record this information are not thorough enough.

Following our visit, we sent the provider a notice to improve that asked them to:

ensure that the safeguarding policy and procedures, including whistleblowing, are up to date with current guidance and fully understood by all staff;

ensure that the procedures used to check staff's ongoing suitability to work with children are thorough.

The provider has amended their policies, procedures and practices to safeguard children and made sure that staff understand them. Systems to assess staff's ongoing suitability to work with children are now more thorough. The provider remains registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read the *Early years compliance handbook* which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted .