

Compliance action taken for childcare provision

EY331899/C324183

Date: 22/09/2017

Summary of outcome

On 23 August 2017 the provider notified us that a child had been left in a playroom unsupervised for approximately 30 minutes while the other children had been taken for lunch. The notification means that the provider met their legal responsibility as set out in the Statutory guidance for the early years foundation stage welfare requirements to notify Ofsted of significant event which is likely to affect the suitability of any person, who cares for children, to look after children. We look into the information we receive to see if the childcare provider is meeting all legal requirements.

We carried out an unannounced visit to the premises, viewed the layout of the premises, spoke to the manager and scrutinised all relevant records and accounts of the incident. We found that a child had been left alone in a playroom for approximately 30 minutes. We also found that the child had been secure within the building and had eventually been spotted by the manager. The provider's investigation revealed that staff had failed to maintain the records of children's attendance and failed to count the children when they had left the room.

We found that the provider had spoken to parents the same day, quickly dealt with the staff involved and strengthened policies and procedures to minimise the recurrence of these breaches to requirements. We agreed with the action they had already taken and were satisfied that no further action was needed.

During the visit, we checked records relating to first aid and staff's suitability. The majority of records were well organised and available for inspection. However, the details for one member of staff's suitability checks were missing from their records. We were told that this was because that particular member of staff had transferred from another centre run by the same provider and that their details would still be at the other setting.

Following our visit, we sent the provider a notice to improve that asked them to,

- ensure that records are easily accessible and available. This relates to the information that you must record about staff qualifications and the identity checks and vetting processes that have been completed (including the criminal records check reference number, the date a check was obtained and details of who obtained it).

The provider responded within relevant timescales to notify us that the information about all staff's suitability was now in place and easily available. The provider remains registered.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read the *Early years compliance handbook* which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted .