

First Step Daycare & Nursery Ltd

78 Elmgrove Point, 77 Walmer Terrace, London, SE18 7AN



Inspection date

18 August 2017

Previous inspection date

Not applicable

The quality and standards of the early years provision	This inspection:	Good	2
	Previous inspection:	Not applicable	
Effectiveness of the leadership and management		Good	2
Quality of teaching, learning and assessment		Good	2
Personal development, behaviour and welfare		Good	2
Outcomes for children		Good	2

Summary of key findings for parents

This provision is good

- Children have a variety of exciting learning opportunities that cover all areas of learning. They are eager to explore and engage in activities staff plan to support their development. Staff support children's communication skills well during their play.
- The manager is very efficient and understands her role in safeguarding children. She follows the correct procedure if she has a concern about a child and ensures staff have the same knowledge. This helps children to be safe and secure.
- Children develop strong bonds with staff and go to them for comfort and support. This helps children to be happy and settled in their environment. They form good relationships with staff who are caring and dedicated to supporting their well-being.
- Parents and staff work effectively in partnership and share information about children's progress. Parents commented on the good progress their children have made since they started. They are encouraged to contribute what they know about their children's learning and experience from the start. They receive regular information about their children's progress and the steps needed to build on this.

It is not yet outstanding because:

- At times, staff do not effectively support and encourage all children who join in planned activities and daily routines.

What the setting needs to do to improve further

To further improve the quality of the early years provision the provider should:

- offer more support for staff to develop their skills in engaging and involving children when they join in planned or group activities.

Inspection activities

- The inspector observed the quality of teaching during activities indoors and outdoors, and assessed the impact this has on children's learning.
- The inspector held a meeting with the owner and the manager.
- The inspector carried out a joint observation with the manager.
- The inspector looked at children's records, the planning documentation, evidence of the suitability of staff and a range of other documents.
- The inspector spoke to a selection of parents and took into account their views.

Inspector

Anja Eribake

Inspection findings

Effectiveness of the leadership and management is good

Staffing arrangements meet the needs of the children. They are supervised and well cared for at all times. Safeguarding is effective. All staff have a secure knowledge of the procedures to follow should they have concerns about children's welfare and safety. A well-established recruitment procedure ensures the suitability of adults applying to work with children. Staff morale is good and they work well as a team. Parents are very positive about the nursery. They feel strongly that their children are safe and well cared for. Staff monitor the progress made by individual children to identify and close any gaps in their learning. The manager evaluates the provision and works with other professionals to support staff and children to help advance the quality of provision.

Quality of teaching, learning and assessment is good

Staff interact exceptionally well with children and the teaching is strong. Staff describe what children are doing and draw their attention to what is happening. For example, when toddlers wash their dolls in the water, staff talk about the body parts they are washing and sing matching songs. Staff ask questions that challenge children and help them to reaffirm what they have just learned. Children talk about the weather as it starts to thunder as they are getting ready to go outdoors. They listen to the sounds and staff asks questions about what they can hear and what might happen next. Staff communicate well with each other, observe children's achievements and take notes about what have seen. They use this to planning a good range of activities that is appropriate to each child's interests and helps support their next steps of development.

Personal development, behaviour and welfare are good

Children learn about hygiene procedures from a very young age. For example, babies wash their hands before meals, learning how to use the steps and operate a tap, to ensure their hands are clean. This helps to promote their independence and health. Children have good opportunities to play outdoors each day, helping to provide them with fresh air and exercise to keep fit and healthy. Staff are attentive to the children and value what they have to say. Children freely share their ideas and opinions, and develop good social skills. Children are introduced to the nursery gradually, along with their parents, and staff gather information about children's abilities and care needs. This helps them to plan for children's interests and they settle quickly.

Outcomes for children are good

All children show that they are very happy, confident and settled. They are curious and enjoy finding out new things. Older children develop good early writing abilities and younger babies are skilful in their physical development. They carefully negotiate low steps and quickly learn how to use spoons to feed themselves. Children develop clear communication and social skills, and are well prepared for their future learning.

Setting details

Unique reference number	EY483083
Local authority	Greenwich
Inspection number	1011916
Type of provision	Full-time provision
Day care type	Childcare - Non-Domestic
Registers	Early Years Register
Age range of children	0 - 5
Total number of places	60
Number of children on roll	54
Name of registered person	First Step Daycare & Nursery Ltd
Registered person unique reference number	RP532877
Date of previous inspection	Not applicable
Telephone number	07932709001

First Step Daycare & Nursery Ltd registered in 2015 and is situated in Plumstead, in the London Borough of Greenwich. It is open Monday to Friday from 7am to 7pm, all year round, except for bank holidays. The nursery employs 17 staff. Of these, 11 staff are qualified from level 2 to level 5. The nursery is in receipt of funding for the provision of free early education to children aged two, three and four years.

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