

1237027

Jamores Limited

Monitoring visit

Information about this children's home

This is a privately owned home for three children who may have emotional and/or behavioural needs, and/or a mental disorder, and/or a learning disability. The provider has four children's homes registered with Ofsted.

Inspection date: 14 August 2017

This monitoring visit

Ofsted conducted an inspection of this children's home on 22 June 2017, which resulted in a judgement of inadequate with nine requirements, one recommendation and one compliance action. As a result, Ofsted issued two compliance notices on 25 July 2017.

Ofsted conducted a monitoring inspection on 14 August 2017 to check the provider's progress against the two compliance notices.

The organisation has two directors. One is the home's registered manager and the other is the responsible individual for the home. Both directors, together with other staff, were present at different times for parts of the inspection.

The provider has successfully addressed the compliance notice that relates to staff's recording of incidents when staff restrain children.

The registered manager and care staff confirm that the staff team received training on 7 August 2017, which focused on improving staff's skills in recording information on key documents. This included staff's recording of restraints. The training emphasised the importance of accurate recording and the impact that poor staff recording had on the inadequate inspection judgement at the home's recent full inspection.

The provider has recruited two consultants to help improve the home's monitoring systems. The consultants and managers have introduced to the staff team new auditing tools to monitor and improve staff's recording of key incidents. These include staff's records of restraints.

On 29 June 2017, staff restrained a child. The information in the restraints log complies with regulation 35 of the Children's Homes Regulations. The home's incident report relating to the restraint is comprehensive. The document includes details about the circumstances just prior to the restraint, why the restraint was required, the views of the users of the restraint, and information from witnesses. Records include the views of the child involved. Written information also includes the precise nature of the hold used, and staff completed a body map. This highlights where on the child's body they were held.

Managers produced a written chronology of the event and records of staff's de-brief sessions and that of the child. Managers now make use of a reflections log that explores whether staff could have managed the situation differently and the lessons learned. The new recording tools and systems promote improved records and provide staff with an opportunity to reflect on their restraint practices. This helps keep children safe.

The provider has successfully addressed the compliance notice that relates to staff conducting restraints in accordance with children's behavioural management plans. Additionally, that senior staff conduct and record investigations of incidents when children report injuries or harm due to staff restraining them.

The registered manager has conducted an investigation exploring staff's restraint of a child on 29 June 2017. The report includes feedback from all staff present at the time of the restraint and details several interviews with the child involved. Records in the restraints log confirm that the registered manager spoke with the user of the intervention and that the registered manager signed the restraints log.

The report highlights that, immediately following the restraint incident, staff offered the child first aid assistance and a visit to her GP. This was to ensure that the child received treatment for any injuries sustained.

Children's behavioural management plans now provide staff with explicit guidance about the holds used in the event of staff restraining children. Children's case files now contain individual positive handling plans. Staff are aware of this guidance and are able to demonstrate the execution of the agreed holds. This reduces the risk of harm to children.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
20/06/2017	Full	Inadequate
15/11/2016	Full	Good

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1237027

Provision sub-type: Children's home

Registered provider: Jamores Limited

Registered provider address: 2 Thames Innovation Centre, Studio 52, Veridion Way, Erith DA18 4AL

Responsible individual: James Adebayo

Registered manager: Ebunoluwa Adebayo

Inspector

Sandra Jacobs-Walls, social care inspector

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