Childminder Report



Inspection date	8 August 2017
Previous inspection date	11 December 2012

The quality and standards of the	This inspection:	Inadequate	4
early years provision	Previous inspection:	Good	2
Effectiveness of the leadership and management		Inadequate	4
Quality of teaching, learning and asses	sment	Inadequate	4
Personal development, behaviour and welfare		Inadequate	4
Outcomes for children		Inadequate	4

Summary of key findings for parents

This provision is inadequate

- The childminder does not have an adequate knowledge of the correct safeguarding procedure to follow in the event of a child protection concern about a child in her care. She is not aware of the steps to follow should an allegation of abuse be made against herself.
- The childminder does not provide parents with the contact details for Ofsted should they wish to make a complaint. Ineffective partnerships with other settings that children attend do not support children's continuity of learning.
- The childminder has not developed the skills and knowledge to improve her understanding of the learning and development requirements.
- The childminder is not aware of the requirement to complete the progress check for children between the ages of two-and-three years.
- Teaching is weak. The childminder does not know how to use observation, planning and assessment to ensure that all children make good progress.

It has the following strengths

- Children demonstrate that they feel happy and comfortable in the childminder's care. They confidently talk to authorised visitors and are keen to show the childminder their creations.
- Children develop good physical skills. For example, they ride scooters in the childminder's garden, visit soft-play centres and swing on a zip wire at the local park.

What the setting needs to do to improve further

To meet the requirements of the early years foundation stage the provider must:

		Due Date
•	develop a robust understanding of, whichagencies with statutory responsibilities to contact in the event of concerns over children's welfare	15/08/2017
	develop knowledge of how to respond appropriately when concerns arise about a child	15/08/2017
•	develop a clear understanding of the procedure to follow, and who to contact should an allegation of abuse be made against the childminder	15/08/2017
•	Put in place a procedure for dealing with complaints and provide parents with Ofsted's contact details should they wish to make a complaint	22/08/2017
•	improve knowledge and understanding of the learning and development requirements so that children are provided with a suitable educational programme and activities that are challenging and stimulating	19/09/2017
•	carry out assessments and use the information gained from observing children to understand their level of achievement and learning styles; shape learning experiences that help children make the best possible progress	19/09/2017
•	develop knowledge of the progress check for children between the ages of two- and-three years and provide parents with a written summary	19/09/2017
	develop partnerships with other settings that children attend to provide a consistant approach to children's learning.	19/09/2017

Inspection report: 8 August 2017 3 of **7**

Inspection activities

■ The inspector observed the quality of teaching during activities indoors and assessed the impact this has on children's learning.

- The inspector completed a joint evaluation of an activity with the childminder.
- The inspector held a number of discussions with the childminder. She looked at available documentation and evidence of the suitability of persons living in the household.
- The inspector spoke to children during the inspection.
- The inspector took account of the views of parents through written feedback provided and reviewed the childminder's self-evaluation.

Inspector

Lorraine Pike

Inspection findings

Effectiveness of the leadership and management is inadequate

Safeguarding is not effective. The childminder does not understand the procedure to follow should she have concerns about children's welfare or who to contact should she receive an allegation against herself. She does not understand when it is appropriate to share concerns with parents. This puts children at significant risk. However, the childminder is able to identify the possible signs of abuse and has a suitable knowledge of how to recognise if children are at risk of being exposed to extreme ideas about what is right and wrong. The childminder does not evaluate her service and has not taken any action to address the recommendation raised at her previous inspection. In addition, she does not inform parents of Ofsted's contact details should they wish to make a complaint. The childminder has attended mandatory training, such as first aid. This means she has the knowledge to administer first aid for children in the event of an emergency. The childminder does not assess children's learning or check the progress they make, in order to plan for the next steps of their learning.

Quality of teaching, learning and assessment is inadequate

The childminder does not have a good knowledge of the learning and development requirements. The childminder interacts with children, but she does not challenge them or extend their interests to help them make good progress in their learning. The childminder does not have a good understanding of how children learn. She does not provide children with opportunities to identify, think and solve problems for themselves. For example, she answers questions before children have time to respond. She does not encourage children to work out how to use a variety of small tools and equipment as they play with malleable dough. The poor quality of teaching has a negative effect on children's development and their learning needs are not met. The childminder is not aware of the requirement to carry out the progress check for children between the ages of two-and-three years. This means she does not identify or seek additional intervention that children may require. Children have some opportunities to develop an understanding of the world during outings with the childminder. For example, they experience travelling on a train and a bus. They learn about animal habitats during visits to farms and zoos.

Personal development, behaviour and welfare are inadequate

Partnerships with other providers that children attend are not in place to help support children during the time they spend with the childminder. Children behave well and the childminder's gentle reminders motivate them to use good manners. They are keen to share their experiences with their parents. For instance, children proudly take home the leaves that they catch in nets at the local lake. Parents appreciate the childminder's encouraging nature and the care she provides. The childminder provides children with the opportunity to assess age-appropriate risks. For example, children run ahead while walking in the local community. They know that they must wait at a specific point for her.

Outcomes for children are inadequate

Weaknesses in teaching mean that children do not make good progress. This means that some children are not acquiring the skills required in preparation for their next stage of

Inspection report: 8 August 2017 **5** of **7**

learning. Despite this, children do learn some skills. They are able to independently change their own outer clothing. Some children are able to write their own name and recognise basic shapes.

Setting details

Unique reference number 158939

Local authority Hertfordshire

Inspection number 1059409

Type of provision Childminder

Day care type Childminder

Registers Early Years Register, Compulsory Childcare

Register, Voluntary Childcare Register

Age range of children 1 - 4

Total number of places 6

Number of children on roll 2

Name of registered person

Date of previous inspection 11 December 2012

Telephone number

The childminder registered in 1993 and lives in Letchworth. She operates from 7.30am until 4.45pm on a Tuesday, Wednesday and Thursday, all year round except for bank holidays and family holidays.

This inspection was carried out by Ofsted under sections 49 and 50 of the Childcare Act 2006 on the quality and standards of provision that is registered on the Early Years Register. The registered person must ensure that this provision complies with the statutory framework for children's learning, development and care, known as the early years foundation stage.

Any complaints about the inspection or the report should be made following the procedures set out in the guidance 'Complaints procedure: raising concerns and making complaints about Ofsted', which is available from Ofsted's website: www.gov.uk/government/organisations/ofsted. If you would like Ofsted to send you a copy of the guidance, please telephone 0300 123 4234, or email enquiries@ofsted.gov.uk.

Inspection report: 8 August 2017 **7** of **7**

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory Support Service (Cafcass), schools, colleges, initial teacher training, work-based learning and skills training, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for looked after children, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 4234, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit www.nationalarchives.gov.uk/doc/open-government-licence/, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at www.ofsted.gov.uk/resources/120354.

Interested in our work? You can subscribe to our website for news, information and updates at www.ofsted.gov.uk/user.

Piccadilly Gate Store St Manchester M1 2WD

T: 0300 123 4234

Textphone: 0161 618 8524 E: enquiries@ofsted.gov.uk

W: www.gov.uk/government/organisations/ofsted

© Crown copyright 2017

