

Complaint about childcare provision

EY458236/C294588

Date: 29/07/2017

Summary of complaint

On 14 September 2016 we received concerns that an employment tribunal is in progress where allegations have been raised against the provider, including concerns about the suitability of one of the directors. We needed to investigate these concerns to see whether the provider is meeting the Early Years Foundation Stage safeguarding and welfare requirements relating to Safeguarding practice, Safeguarding policy, General suitable people matters, Changes that must be notified to Ofsted.

On 15 September 2016 we conducted an unannounced visit to the setting. We found that the provider has liaised with other agencies regarding the concerns raised against the one of the directors. We found that the provider has not met their legal responsibility to notify Ofsted of any significant event which is likely to affect the suitability of the early years provider. We also found that the provider has a risk assessment in place to ensure the director is not currently working at the setting while the employment tribunal takes place.

Following the visit we continued to liaise with other agencies. We also issued an initial warning letter to the provider to remind them of their duty to inform Ofsted of any significant events.

On 3 July 2017 we received a notification from the provider to inform us that the employment tribunal dismissed all claims against the provider and director. This notification means that the provider met their legal responsibility to notify Ofsted of any significant event which is likely to affect the suitability of the early years provider. The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information on how we deal with complaints about providers, please view the *Early years compliance handbook* which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted