

Compliance action taken for childcare provision

EY394728/C315222

Date: 25/07/2017

Summary of outcome

On 19 May 2017, we received a notification from the provider about an accident to a child. This means that the provider met their legal responsibility as set out in the early years foundation stage welfare requirements to notify Ofsted of any serious accident, illness or injury to, or death of, any child while in their care, and of the action taken. In addition, there was a concern to consider at the next inspection, regarding nappy changing and toileting.

We liaised with other statutory agencies and then carried out an announced visit on 21 June 2017 to see whether the setting was meeting the requirements of the early years foundation stage relating to 'child protection', 'suitable people', 'staff qualifications, training, support and skills', 'staff:child ratios', and 'risk assessment'. In particular, the requirements that state: providers must have and implement a policy, and procedures, to safeguard children, in line with the guidance and procedures of the relevant Local Safeguarding Children's Board (LSCB); providers must ensure that people looking after children are suitable to fulfil the requirements of their roles; providers should take into account the number of children, staff and layout of premises to ensure that a paediatric first aider is able to respond to emergencies quickly; staffing arrangements must meet the needs of all children and ensure their safety; and, providers must ensure that they take all reasonable steps to ensure staff and children in their care are not exposed to risks and must be able to demonstrate how they are managing risks.

We found that staff: child ratios were met; daily and weekly health and safety checks were carried out and recorded; nappy changing and toileting procedures were robust; all the staff working near to the accident were fully trained in paediatric first aid; staff were deployed in line with legal requirements; and, risk assessments were carried out for all areas, both inside and outside. The provider remains suitable to look after children.

We also identified that: the safeguarding policy was not robust enough to follow as the contact telephone numbers were not in line with guidelines and procedures of the Local Safeguarding Children's Board; and, some risk assessments did not include specific pieces of furniture or link up to any specific child's needs or behaviours.

Following our investigation, we sent the provider a notice of action to improve that asked the provider to:

- review the risk assessments to include indoor furniture and any necessary reference to specific monitoring of accidents to individual children, to ensure that staff and children in your care are not exposed to risks and to demonstrate how you are managing risks
- ensure that the safeguarding policy includes the correct contact telephone numbers, in line with the guidelines and procedures of the LSCB.

We are satisfied with the action taken by the provider. The provider remains registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read the *Early years compliance handbook* which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted .