

# 1236620

**Cambian Childcare Ltd**

Monitoring visit

## **Information about this children's home**

The home is registered to provide care and accommodation for up to four children who have emotional and/or behavioural difficulties. This home provides care and therapy to children who have experience of child sexual exploitation and sexual abuse.

**Inspection date:** 8 June 2017

## **This monitoring visit**

This monitoring inspection was completed in order to review the action taken by the provider to meet three compliance notices. These notices were issued following an inadequate inspection judgement on 25 April 2017. In addition, the inspector monitored the current performance of the home to determine if the notice to restrict accommodation served on the 28 April 2017 could be lifted.

At the time of this inspection only one young person remained living at the home. The inspector spoke with the young person and a member of staff. The registered manager was involved in the inspection and relevant records were reviewed.

The young person told the inspector that she was really happy living at the home. The young person is optimistic for the future. She is engaged in completing exams and is currently exploring college options.

Action has been taken to review and update the statement of purpose, the children's guide, and the records in relation to the clinical therapeutic model used in the home.

Support has been provided to the staff team by managers and staff from the provider's other homes who have additional experience in supporting young people who may have been sexually abused and at risk of exploitation. Staff have received further training since the last inspection and a summary record has been developed to support staff to better understand the therapeutic model used in the home.

A clinical psychologist has been appointed. Recruitment details and qualification

records of this person were not available at the home and had not been assessed by the registered manager.

Risk assessments and care plans have been reviewed and updated. Care plans are written using the 'SMART' format. However, the registered manager had not successfully used this format and, as a result, the documents need further improvement to enable staff to understand and successfully implement young people's care plans.

Risk assessments remain of variable quality, and are still not individualised. These documents do not demonstrate that the registered manager has a sufficient understanding of the risks and risk management process. Risks related to restrictive practices used in the home have not been thoroughly assessed.

A case review has been completed by Ofsted and a decision made that sufficient action has been taken to comply with the requirements of the compliance notices. However, further work is required to address ongoing shortfalls in the quality of the provision, and to tackle the additional weaknesses which have been identified during this inspection. The notice to restrict accommodation remains in place at this time.

Requirements have been made following this monitoring inspection and a meeting will be arranged with the provider.

A further full inspection will take place.

## Recent inspection history

Inspection date	Inspection type	Inspection judgement
25/04/2017	Full	Inadequate
17/01/2017	Full	Requires improvement

## What does the children's home need to do to improve?

### Statutory requirements

This section sets out the actions that the registered person must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person must comply within the given timescales.

Requirement	Due date
<p>The protection of children standard</p> <p>12.—(1) The protection of children standard is that children are protected from harm and enabled to keep themselves safe.</p> <p>(2) In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>(a) that staff—</p> <p>(i) assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child;</p> <p>(ii) help each child to understand how to keep safe;</p> <p>(iii) have the skills to identify and act upon signs that a child is at risk of harm;</p> <p>(v) understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person;</p> <p>(vi) take effective action whenever there is a serious concern about a child's welfare; and</p> <p>(vii) are familiar with, and act in accordance with, the home's child protection policies;</p> <p>(b) that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm;</p> <p>(e) that the effectiveness of the home's child protection policies is monitored regularly.</p>	10/07/2017
<p>Fitness of workers</p> <p>32.—(1) The registered person must recruit staff using recruitment procedures that are designed to ensure children's safety.</p> <p>(2) The registered person may only—</p> <p>(a) employ an individual to work at the children's home; or</p> <p>(b) if an individual is employed by a person other than the registered person to work at the home in a position in which the individual may have regular contact with children, allow that individual to work at the home, if the individual satisfies the requirements in paragraph (3).</p>	10/07/2017

<p>(3) The requirements are that—</p> <p>(a) the individual is of integrity and good character;</p> <p>(b) the individual has the appropriate experience, qualification and skills for the work that the individual is to perform;</p> <p>(c) the individual is mentally and physically fit for the purposes of the work that the individual is to perform; and</p> <p>(d) full and satisfactory information is available in relation to the individual in respect of each of the matters in Schedule 2.</p>	
<p>13.—(1) The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children’s home that—</p> <p>(a) helps children aspire to fulfil their potential; and</p> <p>(b) promotes their welfare.</p> <p>(2) In particular, the standard in paragraph (1) requires the registered person to—</p> <p>(a) lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home’s statement of purpose;</p> <p>(b) ensure that staff work as a team where appropriate;</p> <p>(c) ensure that staff have the experience, qualifications and skills to meet the needs of each child;</p> <p>(f) understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home;</p> <p>(g) demonstrate that practice in the home is informed and improved by taking into account and acting on—</p> <p>(i) research and developments in relation to the ways in which the needs of children are best met; and</p> <p>(ii) feedback on the experiences of children, including complaints received; and</p> <p>(h) use monitoring and review systems to make continuous improvements in the quality of care provided in the home.</p>	<p>10/07/2017</p>

## Recommendations

- When a child returns to the home after being missing from care or away from the home without permission, the responsible local authority must provide an opportunity for the child to have an independent return home interview. Homes should take account of information provided by such interviews when assessing risks and putting arrangements in place to protect each child ('Guide to the children’s homes regulations including the quality standards', page 45, paragraph 9.30).

- Children should have access to a computer and the internet to support their education and learning, unless there are specific safeguarding reasons why this would be inappropriate. In such cases, the home should consider whether and how it can support the child to access a computer and the internet safely ('Guide to the children's homes regulations including the quality standards', page 29, paragraph 5.19).

## **Information about this inspection**

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

## **Children's home details**

**Unique reference number:** 1236620

**Provision sub-type:** Children's home

**Registered provider:** Cambian Childcare Ltd

**Registered provider address:** Cambian, Waterfront, Hammersmith Embankment,  
Chancellors Road, LONDON W6 9RU

**Responsible individual:** Bethan Davies

**Registered manager:** Lara Gorgulu

## **Inspectors**

Janice Hawtin, social care inspector

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