Busy Bees Day Nursery at Bedford Elstow



Progress Park, Elstow, Bedford, Bedfordshire, MK42 9XE

Inspection date Previous inspection date	1 June 2017 26 August 2016		
The quality and standards of the early years provision	This inspection:	Requires improvement	3
	Previous inspection:	Requires Improvement	3
Effectiveness of the leadership and management		Requires improvement	3
Quality of teaching, learning and assessment		Good	2
Personal development, behaviour and welfare		Requires improvement	3
Outcomes for children		Good	2

Summary of key findings for parents

This provision requires improvement. It is not yet good because:

- On occasions, staff in the baby room do not record the times that children are in attendance at the nursery.
- The provider does not consistently ensure that statutory requirements for adult-to-child ratios are met.
- Staff do not always use the information they gain from observing children's learning to help them plan precise ways to achieve the best possible outcomes for children.
- Staff do not always share enough information with parents to help them have a good understanding of their children's development. Parents also state that, at times, they feel uninformed as to who is managing the nursery.

It has the following strengths

- Since the last inspection, the provider has started to embed some improvements. Effective supervision meetings and regular observations of staff's practice are now routinely used to identify their ongoing professional development needs.
- Staff plan a well-balanced curriculum for children. Children can choose where and with what they want to play, both inside and outside. Adult-planned activities engage and enthuse children in their learning.

What the setting needs to do to improve further

To meet the requirements of the early years foundation stage the provider must:

	Due Date
keep an accurate daily record of children's attendance	14/06/2017
make sure that adult-to-child ratios consistently meet statutory requirements.	14/06/2017

To further improve the quality of the early years provision the provider should:

- support staff to make more regular and precise observations of children's learning in order to help them make the best possible progress
- enhance the partnerships with parents to enable them to have the best possible knowledge of how to support children's learning at home, and to keep them more informed of management changes.

Inspection activities

- The inspectors observed the quality of teaching during activities indoors and outdoors, and assessed the impact this has on children's learning.
- The inspectors spoke with staff and children at appropriate times during the inspection.
- The lead inspector completed a joint observation with the manager.
- The inspectors held a meeting with the manager and regional manager. They looked at relevant documentation and evidence of the suitability of staff working in the nursery.
- The inspectors spoke to a number of parents during the inspection and took account of their views.

Inspector Jill Hardaker

Inspection findings

Effectiveness of the leadership and management requires improvement

On the day of the inspection, staff in the baby room were unaware that not all children's attendance details were correctly recorded in the register. Staff are not aware that it is their responsibility to make sure that children's arrival and departure times are accurately recorded. Information from parents, other professionals and checking of registers shows that, at times, statutory requirements for adult-to-child ratios are not met. Not all staff are proactive in notifying the managers of the number of children present to ensure they deploy staff across the nursery effectively. Staff have good knowledge of how to recognise and deal with any signs and symptoms of abuse and know how to report these appropriately. Rigorous recruitment procedures are in place and help to ensure that all staff are suitable to work with children. The arrangements for safeguarding are effective.

Quality of teaching, learning and assessment is good

Staff assess children's development and identify next steps for their learning. They use this information to plan suitable experiences for children. However, some staff do not have the best possible knowledge of children's development, in order to plan ways to help them make rapid progress. Staff provide parents with information about children's development. However, they do not always give some parents enough information about children's progress to help them support learning at home. Staff provide younger children with a range of wooden objects to explore. They carefully stack them in order of size. Children in the pre-school room use their imagination well to set up a dinosaur world and to make up stories.

Personal development, behaviour and welfare require improvement

Managers have not effectively identified and addressed weaknesses in practice relating to maintaining adult-to-child ratios and keeping accurate records of children's attendance. Nonetheless, children are happy and settled and their behaviour is good. Staff provide many opportunities for children to learn outdoors. Children enjoy using water for play and to tend their growing vegetables. Staff help children to understand the importance of healthy lifestyles. They help them to recognise what happens to their bodies after physical exercise, such as changes in how fast their hearts are beating. Children talk about the importance of drinking water to rehydrate their bodies. Babies benefit from consistent routines which help them to settle and feel secure.

Outcomes for children are good

Children are making good progress from their starting points. They are developing skills needed for early writing. For example, they make marks to represent shopping lists and write notes to their friends with water on boards outdoors. Children are gaining the skills they need to be ready for their next stage of learning or their move on to school.

Setting details

Unique reference number	EY152150
Local authority	Bedford Borough
Inspection number	1072957
Type of provision	Full-time provision
Day care type	Childcare - Non-Domestic
Registers	Early Years Register
Age range of children	0 - 5
Total number of places	112
Number of children on roll	98
Name of registered person	Just Learning Ltd
Registered person unique reference number	RP900810
Date of previous inspection	26 August 2016
Telephone number	01234 330220

Busy Bees Day Nursery at Bedford Elstow registered in 2014. The nursery is one of a national chain of daycare settings. It opens Monday to Friday, all year round. Sessions are from 7.30am until 6pm. The nursery employs 17 members of childcare staff, eight of whom hold appropriate early years qualifications at level 2 or above. The nursery provides funded early education for two-, three- and four-year-old children.

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