

Compliance action taken for childcare provision

220222/C313345

Date: 27/05/2017

Summary of outcome

On 27 April 2017, we received information that raised concerns about the provider not referring significant safeguarding concerns to the relevant child protection agency.

We looked into these concerns to see whether the provider was meeting the early years foundation stage requirements relating to Child protection and Staff qualifications, training, support and skills. These include a requirement that states that: 'If providers have concerns about children's safety or welfare, they must notify agencies with statutory responsibilities without delay. This means the local children's social care services and, in emergencies, the police'.

We carried out an unannounced visit to the premises and found that the provider had not correctly followed their safeguarding procedures when they initially identified child protection concerns. Additionally, the records kept for safeguarding concerns did not include all relevant details and any action taken.

Although not part of the original concerns raised, it was established that the provider had not notified Ofsted of a change of manager, in line with legal requirements set out in regulation. On this occasion, we have issued them with an initial warning letter.

Following our visit, we issued a notice to improve that asked the provider to:

ensure that any concerns about children's safety or welfare are referred to agencies, with statutory responsibilities for child protection, without delay (Child protection)

ensure that full and detailed records are maintained for any child protection

concerns and the action taken and that this information is shared with other professionals working with the child, the police, social services and Ofsted, as appropriate (Information and records)

The provider has demonstrated that the actions are met. The provider remains registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read the *Early years compliance handbook* which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted .