

## Children's homes – Interim inspection

<b>Inspection date</b>	<b>24/03/2017</b>
<b>Unique reference number</b>	<b>SC457318</b>
<b>Type of inspection</b>	<b>Interim</b>
<b>Provision subtype</b>	<b>Children's home</b>
<b>Registered provider</b>	<b>Cambian Childcare Ltd</b>
<b>Registered provider address</b>	<b>4th floor, Waterfront, Hammersmith Embankment, London W6 9RU</b>

<b>Responsible individual</b>	<b>Michael Spencer</b>
<b>Registered manager</b>	<b>Sarah Shapter</b>
<b>Inspector</b>	<b>Sarah Canto</b>

<b>Inspection date</b>	<b>24/03/2017</b>
<b>Previous inspection judgement</b>	<b>Good</b>
<b>Enforcement action since last inspection</b>	<b>None</b>
<b>This inspection</b>	
<p><b>The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection</b></p> <p>This home was judged <b>good</b> at the full inspection. At this interim inspection Ofsted judges that it has <b>improved effectiveness</b>.</p> <p>Young people at this home have made good progress since the full inspection. The caring and supportive registered manager and staff team have developed strong and trusting relationships with young people.</p> <p>The requirements and recommendations from the full inspection are met. The manager has escalated concerns about delays in planning for young people to the relevant professionals. This escalation has led to a successful outcome for the young person. The manager has also ensured that missing documentation and information relating to young people's complex needs are now available to staff. Staff are now equipped to help young people in the best way possible, particularly relating to their health, education and psychological progress. The medication procedure has been revised and streamlined. Clear, written documentation is in place for when young people are in their bedrooms for long periods. However, this rarely happens due to the positive progress that staff have supported young people to make. The home environment has improved, with input from both staff and young people, and is warm and welcoming.</p> <p>Staff have not used physical intervention since the last inspection. The manager and staff have worked hard with other professionals, families and young people to understand young people's diagnoses and how best to respond to their needs. The reduction in incidents is indicative of this work. Additionally, the manager and staff continually analyse and review incidents, interactions and responses to incidents. The manager recognises that some incidents of a similar nature could benefit from being recorded in a chronological format to aid her analysis and review. The manager and staff use creative strategies to promote caring behaviours and help young people to understand consequences positively. This approach has achieved good results.</p> <p>Young people are supported to eat healthily, and to have good sleep routines and varied interests. The garden is set up with goals and fencing so that young people can enjoy football games together. This has improved confidence and it encourages good relationships. Staff creatively help young people to engage in reading, which means that young people will read and research on the internet.</p>	

The manager has identified that an e-reader would be preferable for use at night, to enhance sleep, but this has not yet been purchased. The manager and staff are keen to ensure that young people have the same opportunities and interests as other young people of their age. Currently, the home's internet server does not allow young people to play on their games console online with friends, and the manager plans to organise a separate internet line.

The manager is a strong and caring leader who provides regular and robust supervision to staff. Staff receive regular training, and recently the manager has identified that staff would benefit from training in how to respond to appropriate and inappropriate sexual behaviour.

The manager and staff 'go above and beyond' to enhance the young people's lives. The team works together well and is proud of the young people whom it looks after. A young person summed up his feelings about the home by saying: 'living here has helped me to sort my head out and get stability in my life.'

## Information about this children's home

This home is owned by a private organisation. It is registered for the care and accommodation of two young people, irrespective of gender, with emotional and behavioural needs and/or learning disabilities.

## Recent inspection history

Inspection date	Inspection type	Inspection judgement
08/09/2016	Full	Good
08/02/2016	Interim	Sustained effectiveness
29/10/2015	Full	Requires improvement
20/01/2015	Interim	Declined in effectiveness

## **What does the children's home need to do to improve?**

### **Recommendations**

To improve the quality and standards of care further the service should take account of the following recommendation(s):

- Children's homes staff should seek to identify and provide appropriate opportunities for children to develop themselves in accordance with their wishes and feelings and as part of the home's plan for their care. They should progress plans to purchase e-readers for young people and a separate internet line for the home which is not for office use. ('Guide to the children's homes regulations including the quality standards', page 31, paragraph 6.4)
- The registered person should ensure that staff can access appropriate facilities and resources to support their training needs, and that training relating to sexual behaviour is organised promptly. ('Guide to the children's homes regulations including the quality standards', page 53, paragraph 10.11)

## **What the inspection judgements mean**

At the interim inspection we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the 'Inspection of children's homes: framework for inspection'.

## **Information about this inspection**

Inspectors have looked closely at the experiences and progress of children and young people living in the children's home. Inspectors considered the quality of work and the difference adults make to the lives of children and young people. They read case files, watched how professional staff work with children, young people and each other and discussed the effectiveness of help and care given to children and young people. Wherever possible, they talked to children, young people and their families. In addition the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people who it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

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