

Compliance action taken for childcare provision

EY477903/C306364

Date: 18/02/2017

Summary of outcome

On 02 February 2017, the provider notified us of an allegation which raised concerns about the suitability of those responsible for the company. This notification means that the provider met their legal responsibility as set out in the Early Years Foundation Stage (EYFS) welfare requirements to notify Ofsted of the particulars of any significant event which is likely to affect the suitability of the early years provider or any person who cares for, or is in regular contact with children on the premises to look after children.

We continued to liaise with outside agencies who conducted their own investigations into the allegations.

Following the notification, we needed to assess arrangements for leadership and management and to ensure the safety and well-being of children attending each setting the provider is responsible for.

On 8 February 2017, we carried out an unannounced visit to the setting. We needed to see whether the provider was meeting the EYFS requirements relating to Child Protection, Suitability, Staff qualifications, training support and skills, Managing behaviour and Information and records.

We found that there were some arrangements in place to ensure the safety and well-being of children, however staff did not ensure that children were engaged with activities at all times specifically at the beginning of the session. Consequently children became disinterested. At times their behaviour became disruptive which staff managed with sanctions. We also found that despite comprehensive behaviour management monitoring records on all children staff had failed to record an occasion where physical intervention was used to restrain a child, or that parents were informed.

We also found that detailed information has not been recorded about injuries

to children, or of emerging concerns about their welfare. Staff did not keep a record of changes in children's behaviour or of any discussion with parents. This means the leaders and managers are not monitoring patterns of injuries or welfare accurately.

Following our visit, we issued a notice to improve that asked the provider to:

- ensure children's behaviour is managed positively to enable children to feel secure and supported to improve behaviour, develop relationships and learn how to manage and talk about their feelings
- ensure staff are well trained and supported to effectively provide quality experiences for the children, in particular that the structure of the daily routine does not prevent children from engaging in activities that meets their needs and interests
- maintain records, and obtain and share information, to ensure the safe and efficient management of the setting and to help ensure the needs of all children are met with particular regard to thorough, accurate and detailed information regarding injuries to children and emerging concerns about their welfare
- ensure a detailed record is maintained of any incident where physical intervention of a child is used and includes details of the notification to parents

We conducted an investigation regarding the initial concerns in liaison with other lead agencies. This included interviewing the director responsible for Abelle Limited on 27 February and 06 March 2017.

On 14 March 2017 we conducted a full inspection of the setting. The findings of this inspection will be published.

On 23 March 2017, Ofsted made the decision to suspend the registration because we believed children may be at risk of harm if the provision continued to operate. We also made the decision to take steps to cancel the registration because we believed the provider was no longer suitable. However, the provider resigned before the legal notice was served.

This provider is no longer registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read the *Early years compliance handbook* which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted .