

Complaint about childcare provision

EY492250/C308956

Date: 06/04/2017

Summary of complaint

On 7 March 2017 we received information that raised concerns about the provider having more babies in one room than the space requirements permit. At inspection we looked at the concerns to see whether the provider was meeting the Early Years Foundation Stage requirements relating to Safeguarding Practice and Policy: in particular, the requirements that providers must ensure that their premises, including their overall floor space are fit for purpose and suitable for the age of children cared for. We found that the provider does not ensure that the space requirements are met for babies. Following our inspection we sent the provider a Welfare Requirements Notice and asked them to: ensure children under the age of two years old have adequate indoor space to move around and learn in. The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information on how we deal with complaints about providers, please view the *Early years compliance handbook* which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted