

# **Children's homes – Interim inspection**

Inspection date	16/03/2017	
Unique reference number	1231405	
Type of inspection	Interim	
Provision subtype	Children's home	

Responsible individual	Paul McIntyre	
Registered manager	Tracey Morris	
Inspector	Elaine Clare	



Inspection date	16/03/2017
Previous inspection judgement	Good
Enforcement action since last inspection	None

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged **good** at the full inspection. At this interim inspection Ofsted judges that it has **sustained effectiveness**.

The registered manager demonstrates commitment to maintaining good standards of care and accommodation. She builds constructive links with local services to enhance opportunities for children. Friends of the service have recently provided funding for new swings, giving children improved opportunities for outdoor play.

A stable and consistent staff team knows children well and understands their care plans, ensuring that care meets children's individual needs effectively. A parent recently said that she was very happy with the respite provision for her daughter and, after having some initial concerns around communication that this was immediately addressed and is now excellent.

Staff are dedicated to seeking out children's wishes and feelings and maximising their input into decision-making. The service has introduced a new picture exchange system to aid communication with children. This improves opportunities for children who use forms of non-verbal communication to share their views. Children choose their bedrooms, meals, activities and the children and staff with whom they spend time. Regular feedback from parents and children influences practice in the home; parents say that their contributions are valued and welcomed.

Feedback from all sources describes excellent relationships between staff and children. A staff member said, 'Everybody enjoys their work. They love the company of the children.' A parent said of staff that they are professional, supportive and communicative.

Staff have high expectations for children. Innovative and carefully monitored individual goals for children's short-break stays result in children making progress. The new assistant manager highlighted that a particular child's personal skills have 'greatly improved' since the child began having short-break stays at the home. Staff promote activities and opportunities for children, and children's preferences guide the activities that they participate in, with activities tailored to maximise children's engagement and to meet their specific needs.

The home promotes positive behaviour through encouragement and praise. There is no use of sanction. The use of physical intervention is occasional and is only used to promote safety. When used, it is effectively recorded with timely



management oversight.

Staff address children's safety and welfare proactively. The formation of comprehensive care plans and risk assessments is in conjunction with parents, professionals and children wherever possible. These effectively guide care and promote children's safety. There have been no complaints, safeguarding concerns, allegations or children going missing since the previous inspection. The home has received a number of compliments. One student commented on the 'great experience and being made to feel as one of the team'.



## Information about this children's home

This home provides residential short-break care for up to six young people who have learning disabilities and/or physical disabilities. The home is run by a local authority.

# **Recent inspection history**

Inspection date	Inspection type	Inspection judgement
22/08/2016	Full	Good



#### What the inspection judgements mean

At the interim inspection we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the 'Inspection of children's homes: framework for inspection'.

## Information about this inspection

Inspectors looked closely at the experiences and progress of children and young people living in the children's home. Inspectors considered the quality of work and the difference that adults make to the lives of children and young people. They read case files, watched how professional staff work with children, young people and each other and discussed the effectiveness of help and care given to children and young people. Wherever possible, they talked to children, young people and their families. In addition, the inspectors tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.



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