

## **Compliance action taken for childcare provision**

EY343441/C306780

**Date:** 31/03/2017

### **Summary of outcome**

On 10 February 2017 we received a notification from an agency that raised concerns about safeguarding procedures. The provider also notified us of the incident, which means they met their legal responsibility as set out in the early years foundation stage welfare requirements.

We looked into these concerns to see whether the provider was meeting the regulatory requirements for safeguarding and promoting children's welfare. In particular, these include a requirement that states:  
Providers must be alert to any issues of concern in the child's life at home or elsewhere. Providers must have and implement a policy, and procedures, to safeguard children.

Training made available by the provider must enable staff to identify signs of possible abuse and neglect at the earliest opportunity, and to respond in a timely and appropriate way.

We carried out an unannounced visit and found that, although there are procedures in place for recording and sharing information, they are not followed consistently. As a result, some information is not recorded accurately or shared appropriately.

Following our investigation, we sent the provider a notice to improve that asked them to  
ensure all staff are able to identify signs of possible abuse and neglect at the earliest opportunity, and to respond in a timely and appropriate way;  
ensure that all records kept are accurate, to enable the safe and efficient management of the setting, and to help meet the needs of all children.

The provider sent a detailed response to the notice of improve. New safeguarding procedures have been implemented and staff have been

updated on how to record and share information appropriately. A full audit of record keeping has been undertaken and all staff made aware of the importance of ensuring accuracy when sharing information. Ofsted are satisfied with the actions taken. The provider remains registered with Ofsted.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read the *Early years compliance handbook* which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted) .