

Complaint about childcare provision

EY353509/C308405

Date: 28/03/2017

Summary of complaint

On 1 March 2017 Ofsted received information that raised concerns about the providers ability to safeguard children and meet their individual needs. At an inspection we looked at the concerns to see whether the provider was meeting the Early Years Foundation Stage requirements relating to Food and drink. We found that the provider had taken prompt action through their own internal investigation relating to the incident. On the day of inspection the provider was found to be meeting the requirements. The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information on how we deal with complaints about providers, please view the *Early years compliance handbook* which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted