

## **Compliance action taken for childcare provision**

EY500658/C306968

**Date:** 14/03/2017

### **Summary of outcome**

On 13 February 2017 we received information of concern from an outside agency that had been brought to their attention by a third party. The concerns raised related to turnover of staff at the nursery, the nursery being too cold, and there not being enough qualified staff.

We carried out an unannounced investigation visit on 20 February 2017. We found that a number of staff had recently stopped working at the nursery, but this is not a breach of requirements. We found that on the day of the visit there were enough qualified staff on the premises.

However we established that for a number of weeks the setting has been too cold, and that steps had not been taken quickly enough to resolve the issue. On the day of our visit the premises was appropriately heated.

As the premises had been too cold in previous weeks, we issued the provider with a notice of action to improve that required them to;

Ensure that the premises used to provide childcare remains suitable at all times. This includes ensuring that the premises is maintained at an appropriate temperature.

While not part of the reason for our visit we also found a number of other breaches of requirements. These related to there being no staff on the premises that held a paediatric first aid certificate, qualified staff were deployed to tasks such as cooking the meals leaving mainly unqualified staff working with the children, there were no registers of children's attendance on the day of the visit, there was no named deputy manager in place, no staff had undertaken training that specifically addresses the needs of babies (children under two years old), there were insufficient qualified staff working with children under the age of two for periods of the day, the suitability of all

staff had not been assessed and these staff were left in unsupervised contact with children for extended periods of time.

As a result of these breaches of requirements, we included the following actions in the notice of actions to improve. This required the provider to;

Ensure that there is at least one person on site at all times who holds a valid and current paediatric first aid qualification.

Ensure that staff are deployed to meet the needs of children. This means to ensure that sufficient staff are working directly with the children at all times.

Ensure that there is a named deputy in place who can take charge in the absence of the manager.

Ensure that an accurate record of children's attendance is maintained at all times. This must include the arrival and departure times of children.

Ensure that at least half of all staff working with children aged under two years old have completed training that specifically addresses the needs of babies.

Ensure that at least half of all staff working with children under the age of two years, hold a full and relevant level 2 qualification.

Ensure that where staff have not completed all suitability checks prior to commencing work, that they are not left in unsupervised contact with children.

Ensure that all staff working with, or in regular contact, children are suitable to do so, and there is proof of staff suitability.

We are satisfied with the provider's response to the actions raised.

The provider remains registered with Ofsted.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those

registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read the *Early years compliance handbook* which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted) .