

Compliance action taken for childcare provision

501898/C303895

Date: 01/03/2017

Summary of outcome

On 9 January 2017 we received multiple complaints referring to a high turnover of staff, general deterioration of quality and a child having left one room, unsupervised and being found in another room. We needed to investigate this concern to see whether the setting was meeting the Statutory framework for the early years foundation stage (EYFS) welfare requirements relating to staff qualifications, training, support and skills, staff-child ratios and safety and suitability of premises, environment and equipment. We do not investigate to prove or disprove a complaint but we look into the information we receive to see if the childcare provider is meeting all legal requirements. We carried out an unannounced visit to the premises and found evidence to suggest a breach of requirements relating to the concerns raised.

At the same visit, we also spoke to the provider about an earlier incident they had told us about. On 9 December 2016 the provider notified us of an injury that a child had sustained on the premises. The notification means that the provider met their legal responsibility as set out in the EYFS requirements to notify Ofsted of a serious accident, illness or injury to any child while in their care, and of the action taken. The provider kept Ofsted informed as more information became available. We considered the information provided and decided that this matter did not need immediate action and that it would be appropriate to follow this up at any routine visit in the future. We discussed this with the provider at the visit in February 2017. We found that the provider handled the accident appropriately and notified all relevant safety agencies and accepted their guidance. We saw correspondence from the local authority confirming that following their involvement they had deemed the premises and resources to be suitable. We agreed with the action the provider had taken to minimise the likelihood of further injury to a child. The provider remains suitable for registration.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read the *Early years compliance handbook* which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted .