

Children's home – Interim inspection

Inspection date	24/01/2017	
Unique reference number	1226978	
Type of inspection	Interim	
Provision subtype	Children's home	
Registered provider	Cambian Childcare Ltd	
Registered provider address	4th Floor, Waterfront, Hammersmith Embankment, London W6 9RU	

Responsible individual	Susan Fitzsimmons
Registered manager	Robert Lay
Inspector	Simon Morley



Inspection date	24/01/2017
Previous inspection judgement	Good
Enforcement action since last inspection	None

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged **good** at the full inspection. At this interim inspection, Ofsted judge that it has **sustained effectiveness**.

Young people continue to have good experiences of the home and make progress in their lives. The manager has taken appropriate action to meet the requirement from the last inspection.

One young person moved out since the last inspection, in accordance with her wish to go back to living in the area that she is from. She was supported emotionally with a transition plan that aimed to help meet her needs, as she had known staff for a long time and built up strong relationships with them. Staff provided additional support for the duration of the transition period to help make the move successful. Another young person has moved into the home and is settling in well.

Staff provide young people with a nurturing environment to promote their emotional well-being and help them feel safe and secure. As a result, young people improve their resilience and learn to manage stressful situations more positively. Young people build close, positive and trusting relationships with staff. The good level of support also helps young people in other areas of their lives.

Young people have very good attendance at school. As they get older, they benefit from appropriate work experience, which helps them to find further training or employment in careers that interest them. The manager is concerned about the appropriateness of a relatively new school placement and is seeking something better for a young person. In the meantime, his lack of homework or external study is a barrier to him making good progress. The manager agreed during the inspection to take action about this immediately.

Staff make time for young people, show a genuine interest in their well-being and are motivated to help them succeed. Living at the home is a fun and enjoyable experience for young people, who enjoy a wide range of interests. Staff spend a lot of time playing with them and promote individual hobbies such as cycling and mechanics.

Young people's behaviour is generally very good and staff have little recourse to use any sanctions. Incidents requiring staff's physical intervention are rare. The



manager ensures through regular auditing and supervision that staff response to young people is appropriate. Since the last inspection, the staff team's understanding of appropriate intervention has improved and helps to keep young people safe. Other issues connected with young people's behaviour, such as the way they treat staff, are managed effectively.

The manager and staff have good working relationships with young people's relatives and other agencies involved in their care. There is regular communication about young people's progress and needs. Any changes to care plans are agreed by all involved, and parents have a good say about the future care of their children. Staff regularly consult young people about their care and the running of the home. The high level of inclusion empowers them to have ownership of what happens.

Each young person completes a 'Journey to Independence' with staff support. This helps them prepare for independent living, by developing practical skills and knowledge to support their transition to adulthood.

The registered manager continues to oversee the running of the home. A newly appointed manager has submitted an application to become registered. He has quickly achieved a good insight into the running of the home and the needs of young people. He already has plans to help young people progress even further.

There are appropriate levels of monitoring in place. The manager is using these to make child-centred improvements to practice. This is supported by regular independent scrutiny of the quality of care. Any concerns about practice issues are managed thoroughly with good input from local safeguarding agencies when needed.



Information about this children's home

A private company owns this home. It is registered to provide care and accommodation for up to two young people who have emotional and/or behavioural difficulties.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
19/09/2016	Full	Good



What does the children's home need to do to improve?

Statutory Requirements

This section sets out the actions which must be taken so that the registered person/s meets the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
8. The education standard	31/03/2017
(1) In order to meet the education standard, in particular that children make measurable progress towards achieving their educational potential and are helped to do so, the registered person must ensure that staff:	
 (2)(a)(ii) support each child's learning and development, including helping the child to develop independent study skills and, where appropriate, helping the child to complete independent study (iii) understand the barriers to learning that each child may face and take appropriate action to help the child to overcome any such barriers. 	



What the inspection judgements mean

At the interim inspection, we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the 'Inspection of children's homes: framework for inspection'.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people living in the children's home. Inspectors considered the quality of work and the difference that adults make to the lives of children and young people. They read case files, watched how professional staff work with children, young people and each other and discussed the effectiveness of help and care given to children and young people. Wherever possible, they talked to children, young people and their families. In addition the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people who it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.



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