

## Children's homes – Interim inspection

<b>Inspection date</b>	<b>30/01/2017</b>
<b>Unique reference number</b>	<b>1231067</b>
<b>Type of inspection</b>	<b>Interim</b>
<b>Provision subtype</b>	<b>Children's home</b>
<b>Registered provider</b>	<b>One To One Crisis Intervention Ltd</b>
<b>Registered provider address</b>	<b>One To One Crisis Intervention, 5 Newton Road, Newton Abbot TQ12 3AL</b>

<b>Responsible individual</b>	<b>Annie Westbrook</b>
<b>Registered manager</b>	<b>Jeremy Butcher</b>
<b>Inspector</b>	<b>Guy Mammatt</b>

<b>Inspection date</b>	<b>30/01/2017</b>
<b>Previous inspection judgement</b>	<b>Requires improvement</b>
<b>Enforcement action since last inspection</b>	<b>None</b>
<b>This inspection</b>	
<p><b>The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection</b></p> <p>This home was judged requires improvement at the full inspection. At this interim inspection Ofsted judges that it has <b>improved effectiveness</b>.</p> <p>The manager has successfully addressed the five requirements and one recommendation made at the full inspection in September 2016. Staff provide a safe and stable environment for the young person to live in. The current young person said that it is 'okay' at the children's home and that staff are kind to him.</p> <p>The manager recognised that a previous young person's needs were not being met by the staff. The manager worked effectively with the placing authority while they sourced an alternative home for the young person and supported his move. Following this move, incidents of staff using restraint and young people going missing have stopped.</p> <p>Staff promote the majority of health needs of the current young person. He has undergone the necessary check-ups with all the primary medical practitioners. The manager recognises that the young person would benefit from additional support with emotional well-being. This specialist provision has yet to be agreed with the placing authority and arranged to start.</p> <p>Staff support the young person's educational progress well. He is attending school regularly and also enjoys the activities at a forest school.</p> <p>Staff engage the young person in activities, interests and social events. He has made friends locally and helped to arrange parties for Halloween and New Year's Eve. The young person enjoys spending time outdoors and watching the local wildlife. He has started going to a trampoline club and the Dartmoor Rangers youth service. Staff provide the necessary supervision and support while he is accessing events with other young people.</p> <p>The manager regularly challenges the placing authority to represent the best interests of the young person. There was a three-week period when the young person did not have a social worker. The manager can evidence that he was in constant contact with the placing authority to address this. He has also highlighted to the new social worker that the necessary individuals have not been invited to a forthcoming child in care review.</p> <p>In response to the requirements made at the previous inspection, the manager ensures that the home's care planning is tailored to the needs of the young person and that he has a suitable education placement. The home is maintained to a good</p>	

standard to ensure that it provides a safe living environment. The manager completes regular monitoring of the quality of care provided, recording incidents and the young person's progress.

Staff receive regular supervision and annual appraisals. Independent monitoring of the home takes place at the required timescales. The provider has taken action to change the independent visitor to increase the robustness of their scrutiny. The manager notifies Ofsted of significant events, as required. There have been no complaints or safeguarding investigations involving staff or other professionals linked to the home since the previous inspection.

## Information about this children's home

The home is operated by a private company. It provides care and accommodation for one child or young person who may have emotional and/or behavioural difficulties.

## Recent inspection history

Inspection date	Inspection type	Inspection judgement
29/09/2016	Full	Requires improvement

## What does the children's home need to do to improve?

### Statutory requirements

This section sets out the actions which must be taken so that the registered person(s) meet(s) the Care Standards Act 2000, the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>10: The health and well-being standard</p> <p>(1) The health and well-being standard is that –</p> <p>(a) the health and well-being needs of children are met;</p> <p>(b) children receive advice, services and support in relation to their health and well-being; and</p> <p>(c) children are helped to lead healthy lifestyles.</p> <p>(2) In particular, the standard in paragraph (1) requires the registered person to ensure –</p> <p>(c) that each child has access to such dental, medical, nursing, psychiatric and psychological advice, treatment and other services as the child may require.</p> <p>In particular, this relates to agreeing and arranging for specialist psychological support.</p>	28/02/2017

### What the inspection judgements mean

At the interim inspection we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the 'Inspection of children's homes: framework for inspection'.

### Information about this inspection

Inspectors looked closely at the experiences and progress of children and young people living in the children's home. Inspectors considered the quality of work and the difference that adults make to the lives of children and young people. They read case files, watched how professional staff work with children, young people and each other, and discussed the effectiveness of help and care given to children and young people. Whenever possible, they talked to children, young people and their families. In addition, the inspectors tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

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