

## **Compliance action taken for childcare provision**

EY468606/C295045

**Date:** 03/12/2016

### **Summary of outcome**

On 16 September 2016 the provider notified us that on the 12 September 2016 a child was collected from school by the staff of the out of school club, the child then walked away from staff unnoticed prior to reaching the out of school club premises. This notification means that the provider met the requirement to notify Ofsted of any significant event which is likely to affect the suitability of any person who cares for or is in regular contact with children.

On 19 September 2016 we contacted the provider to discuss the immediate action taken to prevent a reoccurrence of such an incident in the future. The provider informed us that children are to be given high visibility jackets to wear on the walk from school to the out of school club premises, and children are to walk in pairs. Staff are to head count the children on collection and then communicate the total number of children by walkie-talkie to the main rooms in the out of school club. This is so that a full head count can be completed upon arrival at the premises to ensure that staff arrive with the correct amount of children. The provider has communicated these changes to the school, and all staff are to be retrained on the new policy.

The provider also completed an investigation into the circumstances of the incident. He found that on the day of the incident a child was not taken safely from the school classroom to the after school club premises and that staff failed to notice the child was missing. He also found that on the day after the incident the same child was collected from school when they should not have been. The provider also found that regular one to one supervisions were not being completed with all staff by management.

In addition to the steps already taken by the provider following the internal investigation, staff have now been retrained on the missing child policy and child collection guidelines. In addition the provider has decided they will

manage the setting for the foreseeable future, extra staff have been employed to support the setting, a new pick up procedure is in place for collecting children of different ages and a review of site security has taken place with the head teacher of the school that children are collected from.

We are satisfied with the action taken by the provider in relation to the breach of the early years foundation stage.

The provider remains suitable for registration.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read the *Early years compliance handbook* which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted) .