

## **Compliance action taken for childcare provision**

103727/C296762

**Date:** 21/10/2016

### **Summary of outcome**

On 5 October 2016, the provider notified us of an incident of a safeguarding nature.

We looked into this concern to see whether the provider was meeting the Statutory Framework for the Early Years Foundation Stage requirements. In particular, the requirements relating to child protection, key person and information and records.

We liaised with outside agencies and carried out an unannounced visit to the setting. We observed practice, looked at documentation and held discussions with managers. We found that the provider had not ensured that the safeguarding policies and procedures were implemented. We also found that information and records were not sufficiently detailed. We found that the key person arrangements were affected by the lack of information about children's backgrounds. Although not part of our original concerns, we also found that the provider did not seek sufficient detail regarding children's dietary requirements.

Following the visit we sent the provider a welfare requirements notice requiring them to;

have regard to the Government's statutory guidance 'Working Together to Safeguard Children 2013' by communicating concerns about children's safety or welfare to local statutory children's services or the police, without delay

implement the policy, and procedures, to safeguard children, in line with the guidance and procedures of the relevant Local Safeguarding Children Board (LSCB)

ensure that the practitioner designated to take lead responsibility for

safeguarding has all the required information to enable them to liaise with local statutory children's services agencies and provide support, advice and guidance to any other staff on an ongoing basis

obtain essential information regarding children's individual needs and communicate this information to each child's key person to help ensure that every child's care is tailored to meet their individual needs

ensure that records provide clear information relating to who has parental responsibility for each child, which parent(s) and/or carer(s) the child normally lives with; and emergency contact details for parents and/or carers

obtain information about any special dietary requirements, preferences and food allergies that the child has, and any special health requirements before a child is admitted to the setting.

It is an offence for a person who, without reasonable excuse, fails to comply with a welfare requirements notice. Failure to comply may result in a prosecution.

We will conduct a further visit to assess the provider's compliance with the welfare requirements notice.

The provider remains registered with Ofsted.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read the *Early years compliance handbook* which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted) .