

## **Compliance action taken for childcare provision**

EY274438/C289694

**Date:** 27/07/2016

### **Summary of outcome**

On 19 April 2016, we received information regarding building work and ratios. On 26 April 2016, we received information regarding ratios, food and qualifications. On the 11 May 2016, we received a notification from the provider of unexplained injuries to a child.

On 14 June 2016, we carried out an inspection which judged that the overall effectiveness of the nursery was inadequate and did not meet the needs of the children who attend. The outcome of the inspection is set out in the inspection report which is published on the provider's page of the Ofsted website.

Following an unexplained injury, the provider did not follow safeguarding procedure and notify relevant child protection agencies. Despite assurances from the provider that improvements would be made following the injury, safeguards were not in place.

Accident records are not accurate and prompt notification to parents of any accident or injury does not always take place.

Children's health is not promoted and insufficient care is taken to reduce the spread of infection and germs.

Systems for staff supervision are not effective or used to provide support for staff. Ratios are not met at all times of the day.

Following our inspection, we issued a welfare requirements notice:

implement a policy and procedure to safeguard children in line with the guidance and procedures of the relevant Local Safeguarding Children Board (LSCB) with particular regard to prompt referral or seeking advice from the

relevant child protection agencies

provide an effective designated practitioner with lead responsibility for safeguarding to provide support, advice and guidance to staff on an ongoing basis and on any specific safeguarding issue as required

provide a written record of accidents or injuries and first aid treatment and inform parents and/or carers of any accident or injury sustained by the child on the same day or as soon as reasonably practicable

ensure staff respond and take appropriate action to teach children about good personal hygiene and preventing the spread of infection with particular regard to younger children sharing beakers and comforters

improve the effectiveness of staff supervision to ensure that monitoring of staff practice is used effectively to promote the interests of children, improve teaching skills and promote a shared approach to continuous improvement

provide effective systems for monitoring the quality of teaching to make sure targets set are followed up and staff's practice improves

implement effective staffing arrangements that meet the needs of children, ensure their safety, offers consistent and sufficient staff at all times of the day

implement a thorough and effective risk assessment that demonstrates prompt action is taken to remove or minimise risk to ensure children's safety at all times and to inform parents and/or carers or inspectors of how risk is managed

It is an offence for a person who, without reasonable excuse, fails to comply with a welfare requirements notice. Failure to comply may result in a prosecution.

We also issued a notice to improve that required the provider to:

improve the frequency, consistency and quality of observations of children's learning and use the information gathered to plan for children's individual learning needs and to assess and monitor their progress

We carried out a monitoring visit to check that the provider was complying with all actions. We found that they had taken the necessary action. However additional information regarding a further incident of a safeguarding nature

was shared at the monitoring visit. The provider demonstrated that they followed the safeguarding procedures. However the provider was then asked to complete a full internal investigation. They were unable to provide the necessary information.

We issued a further welfare requirements notice:

ensure that the necessary steps are taken to keep children safe and well which includes the suitability of adults who have contact with children, promoting health and maintaining records policies and procedures and specifically through conducting thorough investigations into allegations against staff

We carried out a monitoring visit. We found that the provider had taken the necessary action. However we received additional information in regard to the initial safeguarding concerns in May 2016. We found that the provider had not worked with other agencies to protect children by liaising effectively and implementing all actions agreed with local statutory children's services.

We issued a further welfare requirements notice:

ensure all necessary steps are taken to keep children safe and well with particular regard to liaising effectively and implementing all actions agreed with local statutory children's services

We are satisfied with the action taken. The setting will be re-inspected within six months.

The provider remains registered with Ofsted.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read the *Early years compliance handbook* which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted) .