

Children's home – Monitoring visit

Inspection date	23/08/2016
Unique reference number	SC402370
Type of inspection	Monitoring
Inspector	Tracy Murty

This monitoring visit.

Ofsted received concerns from the National Health Service about the number of presentations that some young people placed at this home had made to local hospital accident and emergency units. This monitoring visit was completed to assess whether there are any breaches in regulations. There were no requirements or recommendations made at the last inspection of the home. Following this monitoring visit, one requirement has been raised.

During this visit, discussions were held with the registered manager and full consideration given to documentation and records held for relevant young people. This was in order to assess if there were any concerns or breaches in regulations.

The registered manager demonstrates an extremely detailed and comprehensive understanding of the very complex needs of young people placed in this home. She provided significant evidence to support the actions taken by her and the care team for those young people requiring urgent medical attention.

There is very clear evidence of the registered manager frequently updating health colleagues, including the looked after children's nurse in the county, of all presentations to hospital. Information and updates have been sent to the looked after children's nurse on a regular basis by email and phone. Meetings have been called by the home to consider with placing authorities and health agencies the specific and changing needs of those relevant young people. The registered manager has documented all actions taken to ensure that the complex and holistic health needs of young people are known and met.

Self-harm care plans and behaviour management plans for young people receive regular reviews and updates. They include detailed information of strategies to be used by staff. They further reflect outcomes of meetings held with health colleagues, including the child and adolescent mental health services, designated and school nurses.

The registered manager undertakes regular monitoring and analysis of all incidents and accidents involving young people. She produces very detailed reports and ensures that these are sent to Ofsted at required intervals. There is clear and close monitoring of the progress made by each young person from their starting points. Communication between staff within education, the care setting and the school nurse is robust and well evidenced.

The registered manager was able to provide clear documented evidence of all presentations and admissions of young people to local hospitals. She has diligently ensured that placing authorities and health colleagues and agencies have been fully involved and updated. This has included convening strategy meetings for some young people and making a referral to the local multi-agency safeguarding hub for a specific young person. This reflects her commitment to multi-agency

working and information sharing.

One requirement has been raised following this monitoring visit. From the records considered, there have been two incidents involving two young people which should have been notified to Ofsted. Actions taken by the registered manager and staff team were prompt and appropriate for each incident. There has been no adverse impact on young people as a result of this shortfall.

Information about this children's home

The service is a residential school that is registered as a children's home to provide care for 54 children and young people with emotional and/or behavioural difficulties. The service is owned by a private company.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that must be taken so that the registered person meets the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person must comply within the given timescales.

Requirement	Due date
Ensure that Ofsted is notified without delay if there is any other incident relating to a child which the registered person considers to be serious. (Regulation 40(4)(e))	05/09/2016

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

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