

Children's Home – Monitoring visit

Inspection date	6 June 2016
Unique reference number	1155780
Type of inspection	Monitoring
Inspector	Hannah Bates

This monitoring visit.

On 14 and 15 April 2016 Ofsted completed an unannounced full inspection of this home. Ofsted judged this home to be inadequate in all areas. At the time, there were concerns regarding a number of areas, including: individualised care provided to young people, individualised behaviour management plans, risk assessments and consequently the safety of young people, consistent staffing, trained staff, inconsistent management of the home, and management oversight of the home which resulted in the statement of purpose not being delivered.

Since the last inspection, the acting manager remains in post and is applying for the permanent position of manager. A deputy manager is now in post and both the deputy manager and acting manager have a clear plan of improvement for the home. There is one young person in placement. Some of the staff team are consistent and remain in place from the last inspection. This has brought consistency and stability to the team. The manager has recruited new staff members to the team, some of whom have significant experiences of working with looked after young people. As a result, there are now sufficient staff who are consistent and who the young person knows.

The acting manager has made positive progress in addressing the requirements and shortfalls identified at the last full inspection. There are individualised behaviour management plans in place which take into account the young person's specific needs. Staff are starting to engage the young person in activities which she will enjoy. For example, the young person recently incubated some chicks. The manager has reviewed and adapted the young person's education plans with the school, to try to encourage the young person's attendance in school.

There has been an improvement within the structures around safeguarding. For example, the manager has introduced new systems for recording and reviewing safeguarding incidents. However, this is in its infancy. Recording of incidents and notifications has improved and there is a clear audit system in place. Risk management plans are personalised and individualised. They are clear for staff to follow. There is training in the near future for staff around behaviour management, safeguarding and child sexual exploitation.

Management oversight is much improved. The acting manager has started to implement new ways of working and new systems within the home. This means that his oversight and monitoring is much more effective. He has ensured that staff have received supervisions. He has booked staff onto training to develop their skills and knowledge base, in order to be able to deliver the statement of purpose.

The manager has made good progress and some aspects of the leadership and management requirements around consistent and sufficient staffing have been met. The monitoring visit took place prior to the completion date for the

requirements to be met. Therefore, due to the short amount of time since the last inspection, some requirements remain unmet so the judgement of inadequate remains.

Information about this children's home

This is a privately owned children's home registered to provide care and accommodation for up to four young people. It specialises in providing a 12-month therapeutic programme for young people at risk of, or involved in, child sexual exploitation.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that must be taken so that the registered person(s) meets the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>6. Quality and purpose of care standard.</p> <p>In order to meet the quality and purpose of care standard, the registered person must ensure that:</p> <p>2 (b)(iv) staff provide personalised care that meets each child's needs, as recorded in the child's relevant plans, taking account of the child's background.</p>	15 July 2016
<p>12. The protection of children standard.</p> <p>In order to meet the protection of children standard, the registered person must ensure that:</p> <p>(2) (a)(i) staff assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child</p> <p>(v) staff understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person</p> <p>(b) the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm.</p>	15 July 2016

<p>13. The leadership and management standard.</p> <p>In order to meet the leadership and management standard, the registered person must:</p> <p>2 (a) lead and manage the home in a way that is consistent with its approach and ethos, and delivers the outcomes set out in the home's statement of purpose</p> <p>(c) ensure that staff have the experience, qualifications and skills to meet the needs of each child</p> <p>(f) understand the impact that the quality of care provided in the home is having on the progress and experiences of each child, and use this understanding to inform the development of the quality of care provided in the home</p> <p>(h) use monitoring and review systems to make continuous improvements in the quality of care provided in the home.</p>	<p>15 July 2016</p>
<p>The registered person must ensure that within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes details of any methods used or steps taken to avoid the need to use the measure (Regulation 35 (3)(a)(v)).</p>	<p>15 July 2016</p>
<p>The registered person must ensure that within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so ('the authorised person') has spoken to the user about the measure (Regulation 35 (b)(i)).</p>	<p>15 July 2016</p>
<p>The registered person must ensure that within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so ("the authorised person") has signed the record to confirm it is accurate (regulation 35 (b) (ii))</p>	<p>15 July 2016</p>
<p>The registered person must ensure that within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so ('the authorised person') adds to the record confirmation that they have spoken to the child about the measure (Regulation 35 (c)).</p>	<p>15 July 2016</p>

The registered person must maintain records for each child, which include the information and documents listed in Schedule 3 in relation to each child (Regulation 36 (1)(a)).	15 July 2016
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Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

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