

Golden Heart Care

General Health Council, Witton Community Centre, 150 Deykin Avenue,
BIRMINGHAM, B6 7BU



Inspection date

Previous inspection date

20 July 2016

2 October 2014

The quality and standards of the early years provision	This inspection:	Good	2
	Previous inspection:	Requires Improvement	3
Effectiveness of the leadership and management		Good	2
Quality of teaching, learning and assessment		Good	2
Personal development, behaviour and welfare		Good	2
Outcomes for children		Not applicable	

Summary of key findings for parents

This provision is good

- The leadership team has made sound improvements to the club since the last inspection. The provider has been working hard with the manager to drive forward ongoing improvements. They are dedicated to providing a good quality provision that supports children's ongoing needs.
- Children focus well, they are motivated and enthusiastic in their play. Staff plan an interesting range of activities in response to children's interests.
- Staff provide a stimulating and interesting environment for children of all ages. Children are happy and settled. They build trusting relationships with their key persons who get to know them well and plan learning and play opportunities to suit their individual needs.
- Children behave very well. Staff are good role models and speak to children in a calm and sensitive manner. Children understand that there are clear expectations and boundaries. They value and respect their friends and play cooperatively.

It is not yet outstanding because:

- Staff do not always gather enough information from local schools about children's individual learning to enable them to complement this in the club.
- The programme of professional development is not yet sharply focused on driving the quality of practice to a higher level.

What the setting needs to do to improve further

To further improve the quality of the early years provision the provider should:

- strengthen partnerships with all schools that children attend and gather further information to provide a more consistent approach to their learning
- enhance staff's professional development that increases the potential to deliver the highest-quality provision for children.

Inspection activities

- The inspector spoke to the staff and children at convenient times during the inspection.
- The inspector had a discussion with the manager and the provider regarding the day-to-day management structure and policies and procedures.
- The inspector observed the quality of staff's interactions with children during activities.
- The inspector spoke to a number of parents during the inspection and took their views into account.
- The inspector looked at documentation, such as policies and procedures and current action plans. She also checked evidence of qualifications and of the suitability of staff working in the club.
- The inspector carried out a joint observation of children's activities with the manager.

Inspector

Susan Rogers

Inspection findings

Effectiveness of the leadership and management is good

The arrangements for safeguarding is effective. Staff know the signs of possible abuse. They know how and where to report any concerns they may have regarding children's welfare. Staff are experienced and well qualified. The manager organises the club effectively. Staff supervise children at all times and are dedicated to ensuring their safety. The manager is proficient at monitoring her staff and developing their skills to benefit children. The provider works closely with the manager to identify areas where staff can improve their skills further, such as through training. Parents are very complimentary about the good care and support their children receive. There is a strong drive towards further improvement and areas for development are identified, so that good standards are maintained. The views of parents, staff and children are considered to help guide continuous improvements.

Quality of teaching, learning and assessment is good

Staff provide a varied range of play opportunities that children enjoy. They interact enthusiastically with the children and encourage them to join in activities and routines. Children enjoy creating different shapes and images using clay and paint. They use a keyboard to extend their musical skills and experiment with their own sounds and songs. Staff encourage children to build on their mathematical skills when they play a game of mini-snooker. They encourage children to add numbers together and compare smaller and larger numbers. Staff encourage children to persevere during activities and praise them consistently. The environment is welcoming to children and parents. The room is organised well, so that a variety of activities is available. Children develop good social skills and show respect for the similarities and differences between themselves and others. Staff engage children in conversations throughout the session, encouraging them to use and further develop their communication and social skills effectively.

Personal development, behaviour and welfare are good

Children settle easily and are happy in the warm and friendly club. They feel at ease and understand the routines. Children enjoy regular outdoor activities when they visit the local park and have the opportunities to enjoy more adventurous play. Children work well together, share activities and learn how to take turns. They make friends and enjoy attending, so they can socialise with each other. Children are encouraged to lead a healthy lifestyle. They enjoy a variety of nutritious snacks and meals that staff provide and follow good hygiene practices. In addition, they take part in cooking activities and help to prepare their own pizzas. Parents are very positive about the play opportunities offered to their children. Children's emotional well-being is supported effectively. They form strong relationships with their key person and other staff. This enables children to increase in confidence and feel secure.

Setting details

Unique reference number	EY462163
Local authority	Birmingham
Inspection number	1041637
Type of provision	Out of school provision
Day care type	Childcare - Non-Domestic
Registers	Early Years Register, Compulsory Childcare Register, Voluntary Childcare Register
Age range of children	5 - 15
Total number of places	48
Number of children on roll	19
Name of registered person	Abukar Ahmed
Registered person unique reference number	RP516422
Date of previous inspection	2 October 2014
Telephone number	07960655708

Golden Heart Care was registered in 2013. It employs seven members of childcare staff. Of these, one has qualified teacher status and three have an appropriate early years qualification at level 3. The club opens from Monday to Friday, all year round. Sessions are from 5pm until 8pm, Monday to Wednesday, and from 5pm until 8.30pm, Thursday and Friday.

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