

Compliance action taken for childcare provision

309355/C288662

Date: 12/07/2016

Summary of outcome

On 30 June 2016 we received a notification from the provider informing Ofsted that a child had been burned by hot food at the setting. (Child supervision, Staff deployment, Food and drink, Accident or injury and Risk Assessment.)

We carried out an investigation visit and found the provider to be meeting EYFS requirements in relation to Child supervision, Staff deployment, Food and drink, Accident or injury and Risk Assessment. This is because although a child attending the setting did receive a serious burn due to being served hot soup at the setting by members of staff. Following the accident the provider took appropriate action by reviewing and reminding all staff of the 'serving of food policy', reviewing risk assessments and amending practice to ensure managers check all food temperatures prior to it being served to children.

Although it was not part of the original concern we found the provider was not meeting EYFS requirements in relation to safe recruitment of staff and meeting children's individual needs. This is because the provider employed a member of staff who was disqualified from working with children, which brings into question the effectiveness of the provider's recruitment processes. We also found that children's individual needs were not being met in a room for children aged two to three years. This is because all 23 children present in the room were expected to sleep at the same time. Staff encouraged children to sleep by patting their backs and continued to maintain this practice even for children who were obviously not ready to sleep.

Therefore following the visit we issued a Welfare Requirement Notice in relation to safe recruitment. This is because in the past two actions have been raised in relation to the issue of recruitment and staff suitability.

The Welfare Requirement Notice asked the provider to;

review recruitment procedures to ensure they are robust in relation to identifying staff's suitability to work with children, especially in relation to disqualification.

We also issued a Notice to Improve which asked the provider to;

ensure that daily routines for children are flexible enough to meet their individual needs, especially in relation to when children sleep.

On 3 August 2016 a monitoring visit was undertaken which found the provider had satisfactorily met the Welfare Requirement Notice and the Notice to Improve.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read the *Early years compliance handbook* which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted .