

Westbank Kidzone

Westbank Healthy Living Centre, Farm House Rise, Exminster, EX6 8AT



Inspection date

27 June 2016

Previous inspection date

8 April 2015

| The quality and standards of the early years provision | This inspection: | Inadequate | 4 |
|--|----------------------|----------------------|---|
| | Previous inspection: | Requires Improvement | 3 |
| Effectiveness of the leadership and management | | Inadequate | 4 |
| Quality of teaching, learning and assessment | | Good | 2 |
| Personal development, behaviour and welfare | | Inadequate | 4 |
| Outcomes for children | | Not applicable | |

Summary of key findings for parents

This provision is inadequate

- The management team does not ensure that all of the safeguarding and welfare requirements, and associated requirements of the Childcare Register, are met. It does not ensure that staff understand and can implement safeguarding procedures. This compromises children's welfare.
- The management team does not check staff's ongoing suitability. It does not ensure that staff know what to do if they have any concerns about another member of staff.
- Staff do not ensure children's well-being at all times. For example, they do not ensure that children are protected from the sun when walking to the club from pre-school.
- Partnerships with parents and other settings are ineffective. Staff are unclear about what to do if there are unexpected changes to collection arrangements from pre-school. They do not work with parents to clarify arrangements. Staff do not inform parents of all accidents that children sustain while in their care. These weaknesses in practice put children's safety at risk.
- The management team fails to evaluate the provision effectively. Breaches of requirements and weaknesses in practice are not identified and acted upon.

It has the following strengths

- Staff provide children with some good play opportunities and enable them to relax after school and pre-school, as they wish.

What the setting needs to do to improve further

To meet the requirements of the early years foundation stage and the Childcare Register the provider must:

| | Due Date |
|---|------------|
| ■ ensure all staff have a secure knowledge of how to report safeguarding concerns, including how to report concerns relating to other members of staff | 18/07/2016 |
| ■ ensure staff's continued suitability to care for and work with children | 18/07/2016 |
| ■ take all necessary steps to keep children safe and well, with particular regard to children's safety in the sun | 18/07/2016 |
| ■ implement effective systems to work in partnership with parents and other settings children attend, to maintain safe and secure collection arrangements from other settings | 18/07/2016 |
| ■ ensure all accidents are reported to parents on the same day, or as soon as reasonably practicable. | 18/07/2016 |

To further improve the quality of the early years provision the provider should:

- make effective use of self-evaluation to identify breaches in requirements, target areas for improvement and involve parents and staff, to improve the quality of provision for children.

Inspection activities

- The inspector accompanied some staff on a collection of children from pre-school.
- The inspector spoke to staff, parents and children at appropriate times during the inspection.
- The inspector held a meeting with the manager and nominated person and discussed the arrangements for managing the setting and ensuring staff's suitability.
- The inspector toured the areas used by children after school.
- The inspector observed children's activities.

Inspector

Tristine Hardwick

Inspection findings

Effectiveness of the leadership and management is inadequate

Safeguarding is ineffective. Although staff complete safeguarding training, the management team fails to ensure that staff understand the procedures to follow if they have concerns that a child may be at risk of harm. The management team does not check that staff are confident to report any concerns about colleagues. Recruitment procedures are adequate and the manager meets with staff regularly. However, the manager is unaware of the need to assess staff's continued suitability. Partnerships with parents are weak. Staff tell parents about their children's activities during the session, but they do not inform them about all accidents or injuries that their children sustain at the setting. In addition, staff are not always clear about any changes to collection arrangements. This leads to confusion when staff collect children from pre-school, as they are unsure about whether to collect children or not. The management team does not use self-evaluation effectively to ensure that it understands, and meets, requirements.

Quality of teaching, learning and assessment is good

Staff provide a broad range of activities that children enjoy. For example, during the inspection, children enjoyed using craft materials to make an aquarium and different fish to go in it. Children have good physical play opportunities. Older children enjoy playing ball games in an adjoining field close to the setting. Staff interact well with children and encourage them to play cooperatively and take turns. Staff find out about what children are learning and try to complement the experiences that children have in school.

Personal development, behaviour and welfare are inadequate

Children's welfare is not given due consideration. For example, due to confusion about collection arrangements, staff and children waited around in the hot weather without water and appropriate sun protection, for example, hats. This significantly compromised children's welfare. Staff's failure to share information about all children's accidents and incidents with parents also compromises children's welfare. Parents do not know if they need to be extra vigilant of their children's health at home as a result of any accidents that have taken place in the setting.

Setting details

| | |
|--|---|
| Unique reference number | EY364789 |
| Local authority | Devon |
| Inspection number | 1052116 |
| Type of provision | Out of school provision |
| Day care type | Childcare - Non-Domestic |
| Registers | Early Years Register, Compulsory Childcare Register, Voluntary Childcare Register |
| Age range of children | 3 - 8 |
| Total number of places | 30 |
| Number of children on roll | 9 |
| Name of registered person | Westbank Community Health and Care |
| Registered person unique reference number | RP902596 |
| Date of previous inspection | 8 April 2015 |
| Telephone number | 01392 824 752 |

Westbank Kidzone registered in 2008. It is located in Exminster, Devon. The club is open every weekday after school from 3pm until 6pm. During the school holidays, it is open each weekday from 8am to 6pm. There are 10 members of staff; six staff hold an appropriate early years qualification to level 2 and above.

This inspection was carried out by Ofsted under sections 49 and 50 of the Childcare Act 2006 on the quality and standards of provision that is registered on the Early Years Register. The registered person must ensure that this provision complies with the statutory framework for children's learning, development and care, known as the early years foundation stage.

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