First Steps Day Nursery

26 Church Road, Croydon, Surrey, CR0 1SB



Inspection date Previous inspection date		17 May 2016 23 October 2013	
The quality and standards of the early years provision	This inspection:	Good	2
	Previous inspectio	n: Satisfactory	3
Effectiveness of the leadership and management		Good	2
Quality of teaching, learning and assessment		Good	2
Personal development, behaviour and welfare		Good	2
Outcomes for children		Good	2

Summary of key findings for parents

This provision is good

- Staff provide a range of experiences to capture children's interests and promote their next steps in learning. All children make good progress from their starting points.
- Children are happy in the setting and they form strong emotional attachments with the staff. They show good levels of confidence, eagerly explore the environment and take part in activities enthusiastically.
- Staff promote children's physical well-being and understanding of the natural world effectively. For example, they plan activities where children explore their natural surroundings and learn about growth.
- Staff provide incredible support to help parents continue their children's learning at home. Parents are kept well informed about their children's progress.
- The management team has a good understanding of the strengths and weaknesses of the nursery through effectively self-evaluation. It makes positive use of the views of children, staff and parents to make improvements.

It is not yet outstanding because:

- At times, staff do not promptly identify and support those children who are not highly engaged and challenged in their play and learning.
- The manager assesses the progress of individual children but does not yet have an effective system to monitor the achievements of different groups of children.

What the setting needs to do to improve further

To further improve the quality of the early years provision the provider should:

- ensure that all children are highly engaged and motivated to play and learn at all times through the activities provided
- develop systems for assessment to more precisely monitor the progress of different groups of children to identify any gaps in learning.

Inspection activities

- The inspector observed activities indoors and outdoors.
- The inspector carried out a joint observation with the manager.
- The inspector spoke with children, staff and the manager at appropriate times throughout the inspection.
- The inspector looked at documentation, including policies, children's records and the nursery's self-evaluation.
- The inspector spoke with parents and took account of their views.

Inspector Nicola Chambers

Inspection findings

Effectiveness of the leadership and management is good

Safeguarding is effective. The manager ensures that policies and procedures are in place to safeguard children's welfare. Staff attend regular safeguarding training and have a thorough understanding of procedures to follow if they have concerns about children's welfare. Safer recruitment processes are in place to check and verify the suitability of all staff working with children. The centre has improved since the previous inspection. The manager monitors children's learning and development during regular team meetings and supervision sessions. She uses this information to identify any gaps in learning for individual children. Staff benefit from regular training opportunities. For example, the manager provides coaching and mentoring. She encourages staff to extend their skills and knowledge further to help raise outcomes for children.

Quality of teaching, learning and assessment is good

Staff make regular observations of children's learning and use these to accurately assess children's progress and plan exciting activities. Resources are easily accessible to children and they make independent choices in their play. For example, children enjoy exploring with dough, soil, water, paint and a range of drawing materials to encourage their imaginative skills. Staff support children's literacy skills well. For example, children enjoy looking at books and have many opportunities to recognise their name and practise their early writing skills. Children explore a wide range of different cultures and celebrate various festivals. This helps children learn to respect each other and embrace similarities and differences.

Personal development, behaviour and welfare are good

Staff provide a welcoming and stimulating environment for children and their families. They work closely with parents to support children's individual needs. For example, staff take time to get to know the children and build their confidence well. Children's behaviour is good. Staff are good role models and offer clear guidance on expectations for behaviour. For example, they effectively support children's understanding of good manners and ways to keep themselves safe. Staff teach children how to stay healthy. For example, they encourage physical exercise and good hygiene practices. Staff promote children's independence well. For example, children tidy away resources and manage their personal care needs.

Outcomes for children are good

All children make good progress and develop the skills they need for their eventual move on to school. Children begin to use their mathematical skills as they play. For example, they count in sequence as they walk along balancing beams. Children develop good social skills. For example, they play cooperatively, share and take turns.

Setting details

Unique reference number	EY289832
Local authority	Croydon
Inspection number	1028319
Type of provision	Full-time provision
Day care type	Childcare - Non-Domestic
Registers	Early Years Register
Age range of children	0 - 5
Total number of places	32
Number of children on roll	40
Name of registered person	First Steps Nurseries Limited
Registered person unique reference number	RP525598
Date of previous inspection	23 October 2013
Telephone number	020 8681 8430

First Steps Day Nursery registered in 2004. It operates from a two-storey renovated chapel in central Croydon, within the London Borough of Croydon. The nursery is open each weekday from 8am to 6pm for 51 weeks of the year. The nursery receives funding for the provision of free early education for children aged two, three and four years. The nursery employs six members of staff. The owner holds early years professional status and the manager holds an early years foundation degree. There is one member of staff who holds an early years qualification at level 3.

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