

Compliance action taken for childcare provision

EY496179/C281969

Date: 01/06/2016

Summary of outcome

On the 17 April 2017, we received a notification from the provider of a safeguarding concern in the setting. The notification means that the provider met their legal responsibility, as set out in the Early Years Foundation Stage welfare requirements to notify Ofsted of any allegations of serious harm or abuse by any person living, working, or looking after children at the premises (whether the allegations relate to harm or abuse committed on the premises or elsewhere).

We also needed to investigate this concern to see whether the provider was meeting other requirements in relation to risk assessment, suitable people, managing behaviour, staff: child ratios and child protection. In particular these requirements state that providers must have regard to the Government's statutory guidance, 'Working Together to Safeguard Children 2013. It also states that if providers have concerns about children's safety or welfare they must notify agencies with statutory responsibility without delay. This means the local children's social care services and, in emergencies the police.

We liaised with statutory agencies and conducted a visit to discuss concerns. We found that the provider had implemented the setting's safeguarding procedures, however there was a delay in reporting to statutory agencies. We also found that not all staff had up to date safeguarding knowledge. The provider organised safeguarding training for relevant staff and updated safeguarding procedures. Furthermore, the provider improved arrangements for children's personal care, which included issuing new nappy change guidance for staff.

We are satisfied with the action taken by the provider.

The provider remains registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read the *Early years compliance handbook* which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted .