

Children's homes - interim inspection

Inspection date	15/03/2016
Unique reference number	SC481369
Type of inspection	Interim
Provision subtype	Children's home
Registered person	Reamcare Limited
Registered person address	361 Ewell Road, SURBITON, Surrey, KT6 7BZ

Responsible individual	Rayman Jeetoo
Registered manager	Kelly Monniot
Inspector	Juanita Mayers

Inspection date	15/03/2016
Previous inspection judgement	Good
Enforcement action since last inspection	None
This inspection	
The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection	
<p>This home was judged Good at the full inspection. At this interim inspection, Ofsted judge that it has sustained effectiveness.</p> <p>Young people continue to make good progress and experience a range of stimulating and educational experiences because the staff team have a good knowledge and understanding of their highly complex needs.</p> <p>The environment of the home continues to be safe and the young people benefit from good relationships with a committed staff team, who are consistent, nurturing and ensure young people make positive progress towards their goals whilst having a good experience living in the home. For example, progress in young people's communication skills is now enabling them to express greater choice in all areas of their personal and social development.</p> <p>This steady improvement in young people's communication skills since the last inspection indicates that strategies put in place by staff, including the use of social stories, are effective and have resulted in fewer incidents of challenging behaviour. This is illustrated by the increase in activities in the local and wider community. For example trips to the theatre, the beach, and museums and for one young person his first experience of a visit to the cinema.</p> <p>Managers have continued to make efforts to ensure young people's views and opinions of the home are understood. This poses significant challenges as some young people have difficulty with the spoken word. Managers use 'picture recognition cards' for young people to indicate their views about the staff team and their opinion on the service. These views have an impact on staff supervision and significantly influence the development of the home.</p> <p>Access to formal education for one young people is now in place. Staff prepared the young person well for this new experience using social stories to manage any anxieties. This resulted in teachers reporting on the positive start made by him. For one young person access to an appropriate provision that can meet his level of disability remains a concern. The manager has advocated with the local authority, giving details of local special needs schools together with details of services who can provide home tuition while the young person undergoes educational</p>	

assessments. At the time of this inspection, the young person remains out of education.

The home has a family atmosphere and there are improvements in the décor of young people's bedrooms. For example, the manager took time to research into the most appropriate décor and lighting to ensure young people have individualised, and calming bedrooms decorated to a high standard.

The manager has addressed many of the requirements made at the last inspection. As a result, the independent visitor monitors the safety and well-being of young people. Quality of care reports take account of the views and opinions of young people, parents and professional to ensure good outcomes for young people and positive improvements in service delivery. However, while high staffing levels ensure the focus is on supporting and ensuring positive progress for young people, the majority of the staff team do not have a qualification in working with children and young people. This requirement is reinstated at this inspection.

Information about this children's home

The home provides care and accommodation for up to five young people who have a learning and/or physical disability. The service is run by a private organisation and provides a short breaks service in addition to long-term care.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
24/11/2015	Full	Good

What does the children's home need to do to improve?

Statutory Requirements

This section sets out the actions which must be taken so that the registered person/s meets the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the *Guide to the children's homes regulations including the quality standards*. The registered person(s) must comply with the given timescales.

Requirement	Due date
<p>13: The leadership and management standard:</p> <p>In order to meet the leadership and management standard with particular reference to the qualifications of the staff team the registered person must ensure that staff have the experience, qualifications and skills to meet the needs of each child.</p>	16/05/2016

What the inspection judgements mean

At the interim inspection, we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the *Inspection of children's homes: framework for inspection*.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people living in the children's home. Inspectors considered the quality of work and the difference adults make to the lives of children and young people. They read case files, watched how professional staff work with children, young people and each other and discussed the effectiveness of help and care given to children and young people. Wherever possible, they talked to children, young people and their families. In addition the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people who it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the *Guide to the children's homes regulations including the quality standards*.

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