

Milecross Phoenix Childrens Centre

Mile Cross Road, Norwich, Norfolk, NR3 2LE



Inspection date

6 April 2016

Previous inspection date

4 April 2012

The quality and standards of the early years provision

This inspection:

Previous inspection:

Not met

Good

2

Summary of key findings for parents

The provision does not meet requirements

- The trustees and manager have not kept up to date with current best practice, meaning that some requirements of the Early Years Foundation Stage are not fully implemented.
- Management and staff do not demonstrate a suitable understanding of their roles and responsibilities to safeguard and promote the welfare of all children. There is no clear policy to follow on the use of mobile phones and cameras in the setting, to ensure that all children are fully protected.
- Management does not ensure that robust records are held on the identity and vetting processes that have been completed on staff and volunteers or to effectively check the ongoing suitability of those working with children.
- Self-evaluation does not reflect on staff practice and the provision for children, so is not effective in identifying key areas for development to help management set targets for improvements.
- The provision has a broad range of toys, resources and equipment to support children's interests and complement their learning elsewhere. The manager explained how she plans a variety of outings so that children are provided with opportunities to try new activities and experiences.
- The manager demonstrates a secure understanding of the benefits of developing effective partnerships with parents. She ensures that the provision is inclusive and part of the local community. Parents of older children who attend the holiday scheme report that they are pleased with the service provided and the information shared with them by the staff.
- The manager talks about how staff support children to build good relationships with adults and other children. She explains that staff support children's behaviour in a positive way and promote tolerance and mutual respect of others.

There were no children present when this inspection took place. The findings in this report are based on evidence gathered from discussions with those who care for the children and an inspection of the premises, equipment and relevant documentation. Where there are no children present, no judgement is made on the quality of the early years provision as there is no reliable evidence on which to assess its impact on children. The report states whether the provider continues to meet the requirements of registration.

What the setting needs to do to improve further

To meet the requirements of the Early Years Foundation Stage and the Childcare Register the provider must:

	Due Date
■ enhance understanding of best practice in early years through regular opportunities for professional development, so that all areas of the Early Years Foundation Stage requirements are met	01/09/2016
■ gain a thorough awareness of child protection matters and implement an effective safeguarding policy to include the use of mobile phones and cameras in the setting	01/09/2016
■ ensure that robust records are held on the identity and vetting processes that have been completed on all staff and volunteers and checks relevant to the ongoing suitability of those working with children.	01/09/2016

To further improve the quality of the early years provision the provider should:

- develop self-evaluation processes to identify key areas for improvement and plans to address these in a timely manner.

Inspection activities

- The inspector held discussions with the manager, registered provider and staff during the inspection.
- The inspector viewed the premises and resources available to children.
- The inspector sampled the required documentation, including policies and procedures and discussed with management their understanding of the requirements.
- The inspector checked evidence of the suitability and qualifications of the manager and the suitability of staff and volunteers.

Inspector

Lindsey Cullum

Setting details

Unique reference number	EY320664
Local authority	Norfolk
Inspection number	873233
Type of provision	Out of school provision
Day care type	Childcare - Non-Domestic
Registers	Early Years Register, Compulsory Childcare Register, Voluntary Childcare Register
Age range of children	4 - 11
Total number of places	25
Number of children on roll	24
Name of provider	Mile Cross Phoenix Childrens' Project
Date of previous inspection	4 April 2012
Telephone number	01603 403814

Milecross Phoenix Childrens Centre was registered in 2006. It is run by a board of trustees. A playscheme is open for two weeks at Easter and for four weeks during the summer holidays, four days a week. Sessions are from 10am to 12 noon and then from 1.30pm to 3.30pm. A creche operates flexible times to meet the needs of families needing this service. Two qualified permanent members of staff are employed along with volunteers who are available when numbers of children attending dictate the need.

This inspection was carried out by Ofsted under sections 49 and 50 of the Childcare Act 2006 on the quality and standards of provision that is registered on the Early Years Register. The registered person must ensure that this provision complies with the statutory framework for children's learning, development and care, known as the Early Years Foundation Stage.

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