

Children's homes - interim inspection

Inspection date	21/03/2016
Unique reference number	SC407753
Type of inspection	Interim
Provision subtype	Children's home
Registered person	3 Dimensions Care Limited
Registered person address	Chardleigh House, Chardleigh Green, Wadeford, CHARD, Somerset, TA20 3AJ

Responsible individual	Nita Ellul
Registered manager	Emma English
Inspector	Nicola Lownds

Inspection date	21/03/2016
Previous inspection judgement	Good
Enforcement action since last inspection	None
This inspection	
<p>The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection</p> <p>This home was judged Good at the full inspection. At this interim inspection Ofsted judge that it has improved effectiveness.</p> <p>There is a calm atmosphere in the home. The registered manager recognises 'that everyone is settled at the moment, it feels positive'. Young people have a dedicated team of staff that support their needs and provide good consistency of care.</p> <p>Since the last inspection placement plans have improved; they provide clear up to date information about young people and their care needs. Young people are making very good progress. Social interaction with peers in the community is becoming more frequent as young people develop confidence and self-esteem. Attendance at clubs and social events is a regular occurrence. They also have lots of plans for the school holidays to visit local attractions and beaches.</p> <p>Staff use positive reinforcement as a strategy to promote positive behaviour. Reward systems developed with young people give them a focus on what they can achieve. Material rewards such as meals out, dolls clothes, comic books, games and savings towards larger items are well received by young people. Staff give praise frequently and boost young people's motivation to progress and do well. A member of staff said 'it's all about rewards and achievements'.</p> <p>Young people do not raise any concerns about the quality of care they receive. They appear relaxed in the home and comfortable to be around staff who are attentive to their needs. One young person was unwell during the inspection and the care and nurturing provided by staff was heart-warming to see.</p> <p>Behaviour management logs are extremely well recorded and succinct. Staff capture young people's emotional well-being and feelings well when they become anxious. Young people are encouraged to explore their feelings and identify strategies to help overcome negative emotions.</p> <p>All young people are engaged in education and the staff build good links with schools. One young person continues to attend her local school and so maintains childhood friendships despite it being some distance away. Staff work well with</p>	

school when difficulties arise with attendance. An agreement about uniform and timetables assists a young person to continue to attend whilst working through emotional difficulties.

One isolated incident of missing from care has occurred since the last inspection. Staff followed the missing protocol effectively and the young person was located swiftly. Young people's views are sought and they have the option to speak to an independent person.

The registered manager builds strong relationships in the community. Good links are in place with agencies that support young people emotionally. The local Police Community Support Officers share information and offer support that may help to keep young people safe.

Staff educate young people about potential risks in the community including child sexual exploitation. Workshops and parental guidance is given to teenagers with use of smart phones and other devices. Young people feel comfortable to discuss any concerns with staff.

The registered managers monitoring systems are robust. She has clear oversight of the activities in the home. Young people are listened too, the registered manager has conducted a review into plastic cups and at young people's request they now have drinking glasses.

Information about this children's home

The service is run by an established provider. The home is registered to provide medium to long term care and accommodation for up to four young people who may have emotional and behavioural and/or/learning disabilities. The home is managed as two separate self-contained flats within one house.

The registered provider bases its practices on the integration of home, education and therapeutic services working together to meet the needs of the child. Young people living in the home can also attend a school run by the provider and have access to in-house therapeutic support.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
06/10/2015	CH - Full	Good
18/03/2015	CH - Interim	sustained effectiveness
12/11/2014	CH - Full	Good
11/09/2013	CH - Interim	Satisfactory Progress

What the inspection judgements mean

At the interim inspection we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the *Inspection of children's homes: framework for inspection*.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people living in the children's home. Inspectors considered the quality of work and the difference adults make to the lives of children and young people. They read case files, watched how professional staff work with children, young people and each other and discussed the effectiveness of help and care given to children and young people. Wherever possible, they talked to children, young people and their families. In addition the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people who it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the *Guide to the children's homes regulations including the quality standards*.

Any complaints about the inspection or the report should be made following the procedures set out in the guidance *raising concerns and making complaints about Ofsted*, which is available from Ofsted's website: www.gov.uk/government/organisations/ofsted. If you would like Ofsted to send you a copy of the guidance, please telephone 0300123 4234, or email enquiries@ofsted.gov.uk.

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, workbased learning and skills training, adult and community learning, and education and training in prisons and other secure establishments. It inspects services for looked after children and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 4234, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit www.nationalarchives.gov.uk/doc/open-government-licence, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at www.gov.uk/government/organisations/ofsted.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: www.gov.uk/government/organisations/ofsted

© Crown copyright 2016